

United Arab Emirates Jobs Expertini®

Recreation Supervisor

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Company: ARK People Solutions

Location: al ain

Category: other-general

The job posting is outdated and position may be filled. We are looking for an experienced Recreation Supervisor (desert adventure) to join our team at Al Ain United Arab Emirates. The Recreation Supervisor (Guest Experience Supervisor) will manage and ensure that every guest has a memorable and exceptional Recreational experience as well as overseeing F&B and Front Office Essential Duties and Responsibilities. Develop and implement programs and activities to meet the needs of the community. Interact and educate guests about the heritage site its history and the importance in the community. Organize and lead guided nature walks hikes and desert adventure activities emphasizing ecoconscious behaviour and respect for the environment. Supervise and ensure the safety of adventure activities like rock climbing camel riding biking and offroad tours. Implement and enforce safety protocols to prevent accidents and protect the environment. Maintain and oversee the rental and use of recreational equipment ensuring its safety and sustainability. Manage available resources responsibly including water energy and waste management. Greet and welcome guests upon arrival ensuring a warm and personalized experience. Assisting guests in checkin / checkout process creating a good impression of the brand. Lead the team in offering individualized support responding to questions and resolving issues in a timely manner. Promote and retain Pura Eco Retreat sustainability goals by educating guest and staff on responsible practices. Maintain excellence customer service by monitoring the waitstaff and assuring compliance with appropriate etiquette and regulations. Guest Relations. Establish strong rapport with guest consider their requirements and assist them in meeting their expectations. Oversees F&B operations by making sure that Pura Eco Retreats ecofriendly

attitude is reflected in the dining experience for the guests
Assisting guests with transportation arrangements and suggesting about the restaurants activities and other services available in the property
Responding guest queries and complaint aiding and resolving issues promptly
Qualifications and Skills
Bachelors degree in Recreation/Sports Management Hospitality Management or a related field
At least years of experience in a supervisory role
Strong organizational and leadership skills
Excellent communication and interpersonal skills
Knowledge of safety regulations and guidelines
Ability to work independently and as part of a team
Ability to manage multiple tasks and prioritize effectively
Proficiency in Microsoft Office Suite
Please note that only shortlisted candidates will be contacted for further consideration
Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer.
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