Reservations Supervisor

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Company: Dubai Parks & Resorts

Location: dubai

Category: other-general

The job posting is outdated and position may be filledHelp implement and maintain effective and robust reservation procedures. Resulting in excellent inventory management, statistics and minimal no shows & denials.Support the hotel Revenue Management function & cover some aspects of the role.Actively support and manage the day to day function of the hotel reservations and call centre team as well as support the various third party sites.Maintaining and coaching to ensure telephone standards are achieved for cluster services between Parks and Hotel.Be pro-active in ensuring enquiries are attended to promptly and in a professional manner, ensuring optimum conversion.Promote the company vision and values when dealing with both internal & external customers.Build excellent internal and external customer relationships by delivering a professional and dedicated service.Assist with departmental risk assessments and ensure they are carried out, that safe working procedures are in place for all work activities and that all employees are aware of Group Health & Safety policy and their obligations under it. Disclaimer: Drjobs.aeis only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer.We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page.Our goal is to make hiring as easy as possible. We find the right talent for every company, ensuring that each candidate finds a job they enjoy. Dr.Job FZ LLC provides 360-degree AI-powered recruiting and job search solutions. If you are looking for a job and haven't found your chance yet, you can upload your

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