

## Restaurant Hostess

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Company: ATLANTIS THE PALM HOTEL & ATLANTIS ROYAL

Location: Dubai

Category: healthcare-practitioners-and-technical

### Job Description

Greet guests as they enter and put them on a waiting list as necessary

Provide guests with menus and answering any initial questions

Seat guests at tables or in waiting areas

Assign guests to tables they prefer, while keeping table rotation in mind so that servers receive the right number of customers

Assist guests regarding food and beverage menu items in an informative and helpful way

Engage with guests to ensure they are happy with food and service

Respond to complaints and help to resolve them

Answer phone calls, take reservations and answer any inquiries

Follow all company and safety and security policies and procedures; report accidents, injuries, and unsafe work conditions to the Restaurant Manager

Build relationships with repeat guests to develop and drive guest loyalty and maximize revenues

Thorough knowledge of the resort and all facilities and offerings including but limited to on-going promotions, special events,

Minimum 2-years experience in a similar role in a luxury hotel or restaurant

International experience preferred

Excellent communication and interpersonal skills

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