

Restaurant Manager

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Company: Seagrass Boutique Hospitality Group

Location: Dubai

Category: other-general

The Role

As the Restaurant Manager at Isabella, you will be the driving force behind our restaurant's success, overseeing all aspects of operations and ensuring an exceptional guest experience. From managing staff and finances to maintaining high standards of service and quality, you'll play a pivotal role in bringing the spirit of Italian hospitality to life at Isabella.

Responsibilities:

- Lead and inspire the front-of-house team to deliver outstanding service and hospitality to our guests, embodying the warmth and charm of Italian culture.
- Oversee day-to-day operations, including staff scheduling, inventory management, and vendor relations, to ensure smooth and efficient restaurant functioning.
- Monitor and maintain high standards of food quality, presentation, and cleanliness throughout the restaurant, adhering to all health and safety regulations.
- Develop and implement strategic initiatives to drive revenue growth and enhance the overall guest experience, including marketing promotions and special events.
- Foster a positive and collaborative work environment, providing training, coaching, and support to staff to help them reach their full potential.
- Handle guest inquiries, feedback, and complaints with professionalism and empathy, striving to exceed guest expectations at every opportunity.

Requirements

- Italian citizenship or other EU nationality preferred.
- Proven experience in restaurant management, preferably in a high-volume Italian restaurant or similar hospitality environment.
- Strong leadership and communication skills, with the ability to motivate

and inspire a diverse team. • Exceptional customer service skills, with a genuine passion for creating memorable experiences for guests. • Solid understanding of restaurant financials and business operations, with the ability to analyse data and make strategic decisions to drive profitability. • Flexibility to work evenings, weekends, and holidays as required.

About the company

Seagrass Boutique Hospitality Group specialises in creating superior and innovative Hospitality and Restaurant Concepts for discerning diners. Why Seagrass? In nature, Seagrass is synonymous with sustainability and strength and nurtures all the life surrounding it. Similarly, our core values reflect our need to nurture and develop our people while maintaining a strong commitment to delivering a world class experience for our customers. Our brands are synonymous with quality and include The Meat & Wine Co, Ribs & Burgers, Italian Street Kitchen, Hunter & Barrel and 6HEAD, all of which have established themselves as leaders in their respective Hospitality Segments. These brands reflect our passion for food in boutique concepts that delight our customers; from fine Steaks to superior Burgers. Our future concepts include a wide range of exciting brands that will add enormous value to our current stable. Underpinning our successes and our enviable brands are our greatest asset; our People. It is through them that we continue to lead the market in Service and Quality and through them that we will continue to grow and excel in all that we do.

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