Retail Omni & Store Techno Functional Lead - 2 year contract

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Company: Al Tayer Group

Location: united arab emirates

Category: other-general

Retail Omni & Store Techno Functional Lead - 2 year contract As a leader in luxury retail in the Middle East, Al Tayer Group's retail division, Al Tayer Insignia, hosts a portfolio of some of the world's best luxury brands in the fashion, jewellery, home and department store categories. Complementing its position in luxury retail, Al Tayer Insignia has also built new frontiers in lifestyle retail, representing leading brands in the Beauty, Home, Fashion and Hospitality sectors. Our brands include Bloomingdales, Harvey Nichols and Armani to name just a few! About The Role The Retail Core ERP Lead will be responsible for leading the core Retail ERP module for a major Retail ERP implementation program. This role required a strong understanding of the Core Retail Merchandising and Pricing module for a fully Omni Channel-enabled Retail environment. One of the core responsibilities for this role is to review the existing Business Process to improve and map to the new ERP part of the implementation. The role required a Highly Motivated and Change Leader with an interest in Digital Transformation. This role required 5+ Years of S/4 Hana implementation experience in a Retail environment. What You'll Be Doing Support the ERP transformation program aligned with the business stakeholders and SI Partner for a successful implementation. Delivery of the respective modules on time, within budget, and to quality. Drive the focus on the delivery of vanilla system and processes. Delivery of business functional requirements and intended outcomes, with traceability to all planned scope including core retail ERP features, integration, data migration, and reporting in SAAS based environment. Transition program delivery to BAU on closure. Adopt defined governance within ATG and across vendors to enable timely decisions to be made and full program visibility. Business Engagement &

Requirement Responsible for Business process definition and modelling in collaboration with key business SMEs. Knowledge of organization structure configuration, Article categories & master data, stock transfer, inventory management, merchandise distribution, and financial methods for Retail ERP. Hands-on experience in Pricing, Consignment, Allocation, Planning, Procurement, Store and Warehouse replenishment, and Fulfilment systems and business processes. Design, customize, configure prices, and validate product lifecycle for a Retail ERP environment. Solution Design and Configuration Translate business requirements into detailed technical specifications for Retail ERP solutions, considering industry best practices and organizational goals. Providing solutions to address the identified gaps and improve overall process efficiency and effectiveness. Data Integrity Oversee the integration of data from various sources into the Retail ERP system, ensuring data accuracy and integrity for effective reporting and analysis. Develop and maintain data models to support performance management processes. ERP Implementation & Testing Hands-on Experience in full ERP Implementation, upgrade as well as in support projects. Knowledge of Retail Supply chain Cycles, Omni omni-channel workflow, and Retail Business process. Must have Launch/Support experience on a fully functional E-commerce website. Act as a liaison between the functional and business users during UAT. Understand business requirements, define test cases, manually validate end-to-end functionality, and provide ad-hoc training and user support as required. Actively Interact with the Functional consultants and product owner to design test cases and validate business requirements. Change Management Involved in full cycle, large-scale end-to-end Digital transformational project implementations and playing a key role as a Change management Champion for Business units. Responsible for change management within the organization as applicable. Performance Optimization and Continuous Improvement. Monitor the post-implementation performance of Core ERP system processes, identifying opportunities for optimization and enhancements. Collaborate with relevant teams to drive improvements in core ERP processes, ensuring alignment with evolving business needs. Managing Performance Directing, motivating, and developing your direct program team Retail IT and Support Partners. Stakeholder engagement and management across impacted stakeholders and contributing vendors. Support the project teams, assume responsibility for the program's people and vendors delivery, and manage performance issues. Manage self in line with the organization's HR policies, procedures, processes, and practices to ensure adherence and to maximize employee contribution to business performance. Foster strong cross-functional collaboration by working closely with business units, IT, project managers,

and other relevant teams.Communicate project status, risks, and issues to stakeholders and leadership, ensuring transparency and alignment. About UsEducation: Bachelors/ Masters or Engineering in Computer Science or relevant field. Retail Functional certification is preferredExperience:12-15 years of IT experience, out of this a minimum of 5+ years of S/4Hana implementation or support experience is required. Must have implementation experience of S/4Hana in a Retail environment having integrations with multiple in-house and external systems for multiple functions (Corporate Finance, Retail, etc). Other requirements:Must have at least 3 Implementation experience in Retail ERP.Responsible for implementation, support, and rollout of S/4HANA solution and CAR module. Should have hands-on experience in configuring all types of Pricing schemas, Promotions, Markdown planning, Consignment, B2B & B2C sales, and order-to-cash scenarios.Should have experience in integrating applications like Point of Sale, Salesforce commerce/ Magento/ Loyalty system, and other 3rd party applications.Hands-on experience in Site Master, Article Master, Merchandise Hierarchy, Product Hierarchy, Characteristics, Class, etc. Experience in Retail and Distribution Company will be an added advantage. Strong knowledge of Retail industry processes across multiple business functions. Well-versed with Project Management principles such as Waterfall, Agile, Spiral, etc. Excellent communication skills to facilitate collaboration between business and technical teams and convey information to diverse stakeholders. Solid understanding of change management principles and practices.Proven knowledge of technical, commercial, and organizational issues that impact Program strategy and planning.Strong technical background and ability to understand complex software functionality, design, and technical issues, to drive the right priorities, trade-offs, and resolutions. Strong verbal and written communication, especially in the areas of teamwork, stakeholder management, and ability to influence; ability to facilitate dynamic meetings and discussions. #J-18808-Ljbffr

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