

Guest Care Room Technician - Waldorf Astoria Dubai Palm Jumeirah

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Company: Hilton

Location: Dubai

Category: other-general

A Guest Care Room Technician is responsible for carrying out daily maintenance, maintaining stock levels, and ensuring rooms and corridors are in working order to deliver an excellent Guest and Member experience.

****What will I be doing?****

As a Guest Care Room Technician, you are responsible for carrying out daily bedroom and corridor maintenance to deliver an excellent Guest and Member experience. A Guest Care Room Technician will also be required to maintaining stock levels, and ensure rooms and corridors are in working order. Specifically, you will be responsible for performing the following tasks to the highest standards:

- + Carry out bedroom and corridor maintenance
- + Implement programmed maintenance cleaning
- + Cyclical carpet cleaning and floor polishing
- + Maintain agreed stocks of replacement items for bedrooms and corridors
- + Ensure guest rooms and corridors are in the required working order
- + Report any health and safety issues on the floor
- + Perform special projects and other responsibilities as assigned

****What are we looking for?****

A Guest Care Room Technician serving Waldorf Astoria Hotels & Resorts is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviors, skills, and values that follow:

- + Positive attitude
- + Committed to delivering a high level of customer service
- + Excellent grooming standards
- + Flexibility to respond to a range of different work situations

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

- + Previous luxury hospitality experience in a similar role
- + Good communication skills
- + Ability to work under pressure
- + Ability to work on their own

****What will it be like to work for Waldorf Astoria Hotels & Resorts?****

Waldorf Astoria provides guests the exceptional environment and the personalized attention of True Waldorf Service that creates a singular experience. If you understand the value of personalized attention and know how to treat even the most extraordinarily different experiences with the same rich level of customer service, you may just be the person we are looking for!

****Job:**** _Engineering, Maintenance and Facilities_

****Title:**** _Guest Care Room Technician - Waldorf Astoria Dubai Palm Jumeirah_

****Location:**** _null_

****Requisition ID:**** _HOT0A7ZQ_

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