RPA Consultant

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Company: Dautom

Location: ajman

Category: other-general

Client Introduction:In this role you will have the opportunity to work closely with one of our esteemed clients. This client is a global leader in the Banking Industry known for its commitment to quality and innovation. They have chosen Dautom as their trusted partner for their upcoming projects.Job Title: RPA ConsultantResponsibilities: Installing configuring and maintaining the UiPath RPA environment.Designing implementing and maintaining the UiPath RPA infrastructure and its associated components.Ensuring the stability security and scalability of the UiPath RPA environment.Providing technical support for UiPath RPA production issues and troubleshooting.Monitoring the performance of the UiPath RPA infrastructure and implementing improvements to optimize the system.Collaborating with the development team to implement UiPath RPA processes and ensuring their successful deployment.Managing the software and hardware components of the UiPath RPA environment.Creating and maintaining detailed documentation of the UiPath RPA infrastructure and its associated components.Participating in disaster recovery and business continuity planning and testing.Keeping up to date with the latest developments in UiPath RPA and related technologies.Troubleshooting technical issues related to UiPath RPA software.Responding to customer inquiries via email phone or chatProviding guidance and assistance to customers to help them effectively use UiPath RPA software.Escalating complex issues to senior support or development teams as neededCollaborating with crossfunctional teams to resolve customer issues.Maintaining detailed documentation of customer interactions and issue resolution stepsStaying up to date with the latest UiPath RPA products and technologies. Communicate with the business unit and the

transformation team to study the proposed automation of a manual process in detail.Create Specification Requirement Document with thorough understanding of the process from BRD and meetings with the business team.Interact with various sections of the IT team for access provisioning DBA related requirements web service requirements possible changes in the UI etc. to get the automation done more efficiently.Develop test and deploy the process with complete documentation.Manage SQA Audit InfoSec & Operational Risk review of RPA processes.Completing the automations end to end throughout the different phases of development and deployment bringing in major savings and staff optimization without the luxury of a team.Involved in every aspect of an RPA projectDesigning the solution and picking the right approach for the entire project lifecycle timeline estimation development adhering to best programming practices thorough testing deployment and support. Also acquired handson experience in a variety of tools and technologies like Power Apps SharePoint Microsoft Syntex etc.Benefits and Perks:Competitive salary and bonus structure.Comprehensive health and wellness benefits.Opportunities for professional development and growth.Flexible work arrangements including remote work options.Employee recognition programs and a collaborative team environment.Follow our channel on WhatsApp to receive our latest job updates directly on your mobile.Remote Work :No #J-18808-Ljbffr

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