United Arab Emirates Jobs Expertini®

Saloon Supervisor

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Company: Thedosebysilvena

Location: , , United Arab Emirates

Category: other-general

Al gouz, United Arab Emirates Posted on 03/18/2024We are a leading wellness club in Dubai, dedicated to providing aholistic wellness experience. With state-of-the-art facilities, world-class trainers, and a focus on fitness and relaxation, we offer arange of services including fitness equipment, group classes, spatreatments, and a super food menu. Join our team and be part of adynamic work environment where excellence and a passion for wellnessare valued. Job Description FEMALE CANDIDTES ONLY APPLY- (FEMALE ONLY SALOON) JobSummary: The saloon Supervisor is responsible for overseeing the day-to-day operations of a high-end salon, ensuring exceptional customer service, maintaining salon standards, andmanaging a team of salon staff. They will strive to create a luxurious andwelcoming the environment while maximizing profitability and meeting businessobjectives. Responsibilities: 1. TeamManagement: · Recruit, train, supervise, andmotivate salon staff, including hairdressers, nail technicians, and supportpersonnel. Schedule staff shifts and managework schedules to ensure adequate coverage and optimal performance. Provide ongoing coaching, feedback, and performance evaluations to team members to enhance their skills and productivity. Address employee concerns, conflicts, and disciplinary issues promptly and in accordance with companypolicies. Ensure that all clients receive exceptional service and personalized attention to meet their individual needsand preferences. · Handle customer inquiries, complaints, and feedback effectively and professionally, striving to resolveissues to the satisfaction of the customer and the salon. Maintain a welcoming andluxurious atmosphere in the salon, including cleanliness, ambiance, and decor. Oversee daily salon operations, including opening and closing procedures, cash handling, inventory

management, and equipment maintenance. · Monitor and manage salon expenses, budgets, and revenue targets, working to achieve profitability goalswhile maintaining high-quality services. · Implement and enforce salonpolicies and procedures, including health and safety regulations and industrystandards.4. Sales and Marketing: Promote salon services, packages, and retail products to maximize sales and revenue. Maintain client databases andutilize customer relationship management (CRM) systems to track clientpreferences, purchase history, and feedback 5. Professional Development: · Stay updated on industry trends, techniques, and product knowledge to ensure the salon offers cutting-edgeservices and products. Foster a culture of continuouslearning and development among salon staff, encouraging them to pursueprofessional certifications and education opportunities. Top of Form Requirements Requirements: Provenexperience 3-4 years in a supervisory or management role within a luxurysalon or spa environment. Strongleadership skills with the ability to inspire, motivate, and mentor adiverse team of salon professionals. Excellentinterpersonal and communication skills, with a customer-focused approachand the ability to build rapport with clients and staff. Solidunderstanding of salon operations, including scheduling, inventorymanagement, financial analysis, and sales strategies. Proficiencyin salon software and computer systems for scheduling, billing, and clientmanagement. Knowledgeof luxury beauty products, treatments, and industry trends. Highstandards of professionalism, integrity, and attention to detail. Flexibilityto work evenings, weekends, and holidays as required. Education: Bachelor'sdegree in Hospitality Management, Business Administration, Cosmetology, orrelated field preferred. Certificationin salon management or relevant professional qualifications is anadvantage. Competitive Salary: Competitive salary package commensurate with qualifications and experience F&B Discount: 50% discount at the gym's café The DOSE for all food and beverages items produced in house Provided Uniform: Provided uniform for work, ensuring a professional and consistent appearanceUAE Employment benefits: UAE Limited Labor Visa for 2 years (with the option to extend) Medical insurance coverage30 days of annual leave Yearly flight tickets to home country Employee Recognition & Rewards Recognition program in place to acknowledge and reward exceptional performance and achievements. #J-18808-Ljbffr

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