

# United Arab Emirates Jobs Expertini®

## Saloon Supervisor

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Company: Thedosebysilvena

Location: dubai

Category: other-general

Al qouz, United Arab Emirates| Posted on 03/18/2024 We are a leading wellness club in Dubai, dedicated to providing a holistic wellness experience. With state-of-the-art facilities, world-class trainers, and a focus on fitness and relaxation, we offer a range of services including fitness equipment, group classes, spa treatments, and a super food menu. Join our team and be part of a dynamic work environment where excellence and a passion for wellness are valued. Job Description FEMALE CANDIDATES ONLY APPLY- (FEMALE ONLY SALOON) Job Summary: The saloon Supervisor is responsible for overseeing the day-to-day operations of a high-end salon, ensuring exceptional customer service, maintaining salon standards, and managing a team of salon staff. They will strive to create a luxurious and welcoming environment while maximizing profitability and meeting business objectives. Responsibilities: 1. Team Management: Recruit, train, supervise, and motivate salon staff, including hairdressers, nail technicians, and support personnel. Schedule staff shifts and manage work schedules to ensure adequate coverage and optimal performance. Provide ongoing coaching, feedback, and performance evaluations to team members to enhance their skills and productivity. Address employee concerns, conflicts, and disciplinary issues promptly and in accordance with company policies. Ensure that all clients receive exceptional service and personalized attention to meet their individual needs and preferences. Handle customer inquiries, complaints, and feedback effectively and professionally, striving to resolve issues to the satisfaction of the customer and the salon. Maintain a welcoming and luxurious atmosphere in the salon, including cleanliness, ambiance, and decor. Oversee daily salon operations, including

opening and closing procedures, cash handling, inventory management, and equipment maintenance. Monitor and manage salon expenses, budgets, and revenue targets, working to achieve profitability goals while maintaining high-quality services. Implement and enforce salon policies and procedures, including health and safety regulations and industry standards.

**4. Sales and Marketing:** Promote salon services, packages, and retail products to maximize sales and revenue. Maintain client databases and utilize customer relationship management (CRM) systems to track client preferences, purchase history, and feedback.

**5. Professional Development:** Stay updated on industry trends, techniques, and product knowledge to ensure the salon offers cutting-edge services and products. Foster a culture of continuous learning and development among salon staff, encouraging them to pursue professional certifications and education opportunities.

**Top of Form Requirements:** Proven experience 3-4 years in a supervisory or management role within a luxury salon or spa environment. Strong leadership skills with the ability to inspire, motivate, and mentor a diverse team of salon professionals. Excellent interpersonal and communication skills, with a customer-focused approach and the ability to build rapport with clients and staff. Solid understanding of salon operations, including scheduling, inventory management, financial analysis, and sales strategies. Proficiency in salon software and computer systems for scheduling, billing, and client management. Knowledge of luxury beauty products, treatments, and industry trends. High standards of professionalism, integrity, and attention to detail. Flexibility to work evenings, weekends, and holidays as required.

**Education:** Bachelor's degree in Hospitality Management, Business Administration, Cosmetology, or related field preferred. Certification in salon management or relevant professional qualifications is an advantage.

**Competitive Salary:** Competitive salary package commensurate with qualifications and experience.

**F&B Discount:** 50% discount at the gym's café The DOSE for all food and beverages items produced in house.

**Provided Uniform:** Provided uniform for work, ensuring a professional and consistent appearance.

**UAE Employment benefits:** UAE Limited Labor Visa for 2 years (with the option to extend). Medical insurance coverage. 30 days of annual leave. Yearly flight tickets to home country.

**Employee Recognition & Rewards:** Recognition programs in place to acknowledge and reward exceptional performance and achievements.

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