

United Arab Emirates Jobs Expertini®

Security Supervisor at InterContinental Ras Al Khaimah Mina Al Arab Resort & Spa

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Company: InterContinental Hotels Group

Location: , , United Arab Emirates

Category: other-general

Security Supervisor at InterContinental Ras Al Khaimah Mina Al Arab Resort & SpaHotel: Ras Al Khaimah Resort and Spa (RKTHA), Al Rafaa, Mina Al ArabTo oversee all daily duty locations and responsibilities of Security Officers. Coordinate a smooth daily operation as per the department standard and Managers direction, ensuring effective communication and information exchange between the management and security staffTo ensure all Security Officers are aware of and adhering to the company Policies and ProceduresConducts an effective shift hand over, including briefing all staff of relevant events and information, taking possession of departmental property and responsibility for their safekeepingInitiates investigation of crimes committed against property and persons, writes incident and accident reports, monitors investigations to their timely conclusion and ensures appropriate follow-up with guests, visitors, employees, reports and documenting contactsBe correct, secure and courteous in handling any disciplinary or criminal caseObserve and report all identified violations of company Policies and Procedures, suspicious activities and criminal acts to Company ManagementResponsible for the security of the Hotel's assets including but not limited to guests, colleagues, contractors and visitorsObserve and report to company management all identified security hazardsMaintain a high level of discipline & punctuality along with regular attendance as required by the standardRecord all observed incidents on a daily log of incidents and submit same to Company ManagementConduct locker checks in line with Human Resources when requestedCoordinate functions with other security staff or external agencies such as Police, Civil Defense and other government departments, promoting good will with themBe alert for any unusual packages, guests or vehicles, taking appropriate action

if located Be thoroughly familiar of the property layout, design, entry and exit points Ensure that the Security Control Room and Fire Control Rooms are never left unattended To attend regular training within the department Make way by escorting VIPs and dignitaries when directed and direct traffic away from Lobby and other busy thoroughfares Attend to all guest inquiries and requests immediately, with respect and to a high standard of customer service To strictly adhere to the hotel's policy on confidentiality and ethics What we need from you Security supervisor license from SIRA Dubai Excellent communication both written and oral in English Ability to be self-motivated, organized and demonstrate good team work Customer driven, culturally adaptable, communicates well and works with all level of people Pro-active approach, and the ability to meet deadlines Experience as a Security Supervisor role within a 5 Star Hotel or similar industry What you can expect from us: We give our people everything they need to succeed. From a competitive salary that rewards all your hard work to a wide range of benefits designed to help you live your best work life – including a full uniform, impressive room discounts and some of the best training in the business. Our mission is to welcome everyone and create inclusive teams where we celebrate difference and encourage colleagues to bring their whole selves to work. IHG Hotels & Resorts provides equal employment opportunities to applicants and employees without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, protected veteran status, or disability. We promote a culture of trust, support, and acceptance. Always welcoming different backgrounds, experiences, and perspectives. IHG gives every member of the team the room they need to belong, grow and make a difference in a collaborative environment. We know that to work well, we need to feel well – both inside and outside of work – and through our myWellbeing framework, we are committed to supporting wellbeing in your health, lifestyle, and workplace. So, join us and you'll become part of our ever-growing global family. At IHG, we've made a promise. As one of the world's leading hotel groups, we're here to deliver True Hospitality for Good. Making our guests and colleagues feel welcome, cared for, recognised and respected – wherever they are in the world. Want to be part of the journey? As the world's first and most global luxury hotel brand, InterContinental Hotels & Resorts has pioneered international travel since the 1940s, we are passionate about sharing our renowned international know-how and cultural wisdom in truly impressive surroundings. We all take great pride in being genuine ambassadors of the InterContinental brand and to be part of the brand you will have a thirst for travel, passion for culture and appreciation for diversity. We create inspiring experiences

for those seeking a richer perspective on the world. If you'd like to embrace a world of opportunities, we'd like to welcome you to the world's most international luxury hotel brand. Let's Go Further Together. Don't quite meet every single requirement, but still believe you'd be a great fit for the job? We'll never know unless you hit the 'Apply' button. Start your journey with us today. At IHG, we've made a promise. As one of the world's leading hotel groups, we're here to deliver True Hospitality for Good. Making our guests and colleagues feel welcome, cared for, recognised and respected – wherever they are in the world. Want to be part of the journey? As the world's first and most global luxury hotel brand, InterContinental Hotels & Resorts has pioneered international travel since the 1940s, we are passionate about sharing our renowned international know-how and cultural wisdom in truly impressive surroundings. We all take great pride in being genuine ambassadors of the InterContinental brand and to be part of the brand you will have a thirst for travel, passion for culture and appreciation for diversity. We create inspiring experiences for those seeking a richer perspective on the world. If you'd like to embrace a world of opportunities, we'd like to welcome you to the world's most international luxury hotel brand. Don't quite meet every single requirement, but still believe you'd be a great fit for the job? We'll never know unless you hit the 'Apply' button. Start your journey with us today.

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