

## Senior Application Support Engineer

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Company: Dautom

Location: abu dhabi

Category: other-general

Client Introduction: In this role you will have the opportunity to work closely with one of our esteemed clients. This client is a global leader known for its commitment to quality and innovation. They have chosen Dautom as their trusted partner for their upcoming projects.

Job Purpose: Provide expert level support by executing advanced troubleshooting and collaborating with cross functional teams to implement impactful solutions optimizing application support and ensuring system stability with minimal downtime for end users.

Minimum Qualifications & Experience: Educational and Professional Qualifications: Bachelors degree in IT Computer Science Business Information Systems or a related field. Certifications in Azure AWS (Amazon Web Services) are preferred. Certifications in Sitecore next js Microsoft CRM D365 and Software AG preferred. In depth knowledge of databases application architecture troubleshooting methodologies and performance optimization. In depth knowledge of scripting languages and automation tools.

Overall Experience: 6+ years experience in the Securities / Stock Exchange or another financial institution.

Technical Skills: Proficient with Agile methodology continuous integration and continuous development pipelines. Previous experience with configuring and running CI/CD pipeline management and release management preferred. Collaborate with executive management and department leaders to assess near and long term Enterprise Integration Platform needs. Create and maintain documentation as it relates to Enterprise Integration Platform configuration deployment custom resources etc. Deploying Software AG releases cross all environments. (On Cloud) Monitoring the performance of APIs. Developing Software AG resources like but not limited to Web services restful APIs SOAP APIs software Ag adapters

custom adapters APIs protocol transformations Messaging queue(AMQJMS and Kafka).  
Working on file based protocol(SFTPFTP).Workingexperience in Web Methods (SoftwareAG)  
Developer/Integration with JDBCadapter and MX (message XML) and MT (message type)  
experience.Workingexperience in Web Services (REST SOAP GraphQL  
(preferred).Workingexperience in Swift ISO 20022/15022 Swift Translator  
tool(preferred).Workingexperience on API Gateway Management for SOAP REST services  
and WebSocket(preferred).Workingexperience in BPM and Nasdaq is preferred or any  
other financial platformwith integrationsWorkingexperience in cloud (Azure preferred)  
mainly in containerization using Dockerand KubernetesWorkingexperience in database  
queries (preferred mssql sql)Workingexperience in Programming language Core JAVA is  
must.Workingexperience in XML HTML JavaScript (preferred)Workingexperience with stored  
procedures a plusProficientwith understanding and supporting Document management  
systems preferablyOpenText DMSProficientwith Front End and Back End website support  
Sitecore Next JS technologies aplus as well as java based applicationsGoodunderstanding of  
mobile app support and proficient with react native forandroid and iPhone preferred  
Previousexperience with any software integrations applications supportProficientwith scripting  
and automation toolsExpertise in development (micro service implementation)  
andadministration (Helm chart server configuration etc.) activities in JD  
BehavioralSkills:Abilityto work in a diverse team with multiple cultures and technical skill  
setsAbilityto proactively find solutions to problems Customerfocus mentality  
Goodcommunication skillsFamiliarity with programming languages is anadvantage Remote  
Work :No  
#J-18808-Ljbffr

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