

United Arab Emirates Jobs Expertini®

Senior Casualty Claims Professional

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Company: Berkshire Hathaway Specialty Insurance

Location: Dubai

Category: healthcare-practitioners-and-technical

Dubai, UAE

Who are we?

A strategic and trusted insurance partner, Berkshire Hathaway Specialty Insurance (BHSI), provides a broad range of property, casualty and specialty insurance coverages, and outstanding service to customers and brokers around the world. Part of Berkshire Hathaway's insurance operations, we bring our solutions to market with our stellar brand name, top-rated balance sheet, and the expertise of our global team of professionals, who exude excellent capabilities and strong character.

We are a values-based organization where respect, integrity, excellence, collaboration, and passion define who we are and how we do business. We value diversity of backgrounds, experience, and perspectives and strive to foster an inclusive environment that enables all our team members to bring their best selves to work. We are one team committed to building a culture where every teammate has the opportunity to contribute and be recognized. As part of that team, you will fuel BHSI's growth, shaping our future and that of our customers.

[Learn more about our unique culture and history](#)

Job Opportunity

Berkshire Hathaway Specialty Insurance has an exciting opportunity for a Senior Casualty Claims Professional based in our Dubai office. This is an opportunity for an experienced Casualty Claims professional to join BHSI'S fast-growing and dynamic Middle East team; one that is focused on providing a first class claims service to our customers and stakeholders and fulfilling BHSI's philosophy that "Claims is our Product".

The ideal candidate must have a strong background in handling Casualty liability claims across various product lines, including Medical Malpractice, Employers Liability, Public Liability, Products Liability, Environmental Pollution liability and Defence Base Act claims.

This role will report directly to the Head of Third-Party Claims in Dubai, and will be a great opportunity for an experienced claims professional to expand their scope of experience in a highly collaborative team environment dedicated to providing best in class claims service.

Duties & Responsibilities:

Manage a mixed portfolio of Casualty claims with an emphasis on Medical Malpractice claims in the UAE, Employer's Liability claims in Turkey.

Assess policy coverage, liability and claim reserving.

Identify and pursue recovery opportunities.

Provide high levels of customer service with clear communication to insureds and brokers with a proactive approach to achieving the best outcome for our insured.

Being the market face of Casualty claims for BHSI and working together with customers, brokers and vendors to drive claims to timely and appropriate resolution.

Work closely with underwriters and actuaries to report on claim developments and trends and support the delivery of BHSI's plans, goals and objectives.

Work closely with the Claims Operations and IT teams to develop and improve systems and processes for effective claims handling.

Work with the underwriting team in developing new products and wordings.

As needed travel to customer / broker meetings, mediations, conferences etc.

Qualifications, Skills and Experience:

Minimum 8 years of Casualty claims handling experience.

A skilled, technical claims handler with a deep knowledge of their chosen discipline coupled with strong commercial acumen.

Excellent customer service, interpersonal and written communication skills.

Ability to work both autonomously and in a team environment.

Strong time management and organization skills, and ability to manage a high volume of frequency claims.

BHSI Offers:

A competitive package and exciting growth opportunities for career-oriented teammates.

A dynamic and thoughtful environment centered on always doing the right thing for our customers, teammates and our business.

A purposely non-bureaucratic organization that embraces simplicity over complexity, encourages innovation, and emphasizes individual excellence in a team framework.

Please send your CV to HR.Asia@bhspecialty.com

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