

## Senior Controller Jobs In Dubai | Roads and Transport Authority

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Company: Roads and Transport Authority

Location: dubai

Category: other-general

### Senior Controller Jobs In Dubai | Roads and Transport Authority

About the job

Job Description#

Monitor buses drivers' behaviors in the field within buses stations right of way.# Availability 24/7 in all bus stations.# Perform other related duties and responsibilities associated with the position.# Supervise and monitor the assets of RTA to ensure that non-entitled users do not use them, and penalize the offenders by issuing them with fines in accordance with approved rules and instructions, and regulations.# Monitor daily the investors and strategic stakeholders to ensure the tasks are accomplished as agreed.# Implement instructions and circulars and service change orders received from the management# Ensure the cleanliness of buses and stations facilities daily according to the approved program for washing buses.# Full coordination with the control center on the schedule of bus traffic, reporting of accidents and disruption of buses on the station right of way, and reporting on which affect the efficiency and effectiveness of the operation to maintain not affect the strategic goal (people's Happiness ).# Receive drivers and customers observations regarding stations service and report them to the operations supervisor for clarification as per instructions.# Receive findings from drivers and customers in the stations and transfer them to the concerned department in accordance with the procedures.# Inform the Direct Operations supervisor in Bus Stations on any matter which could lead to improve quality provided.# Conduct field training and support new staff working in bus stations to improve and provide best services.# Monitor Health and Safety procedures and all equipment of bus stations.

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