

Senior CX Designer Jobs in Dubai | Majid Al Futtaim

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Company: Majid Al Futtaim

Location: Dubai

Category: sales-and-related

1- Senior CX Designer

Job: Full Time

Location: Dubai, UAE

Job Responsibilities:

Develop a strong understanding of all SMBU projects and business priorities.

Understands advanced trends and scenario thinking to drive innovative concept proposition.

Works closely with the SMBU CX Head to align project priorities, design strategies, and pillars of success.

Drives Design thinking and CX Cultural grown across the BU and is an ambassador for CX best practices and team capability development.

Job Requirements:

10 years experience exclusively or in combination with:

in project management / studio operations (e.g., Head of operations at design studios, or client side internal studios.).

Project delivery of CX projects within an organization.

Ability to effectively communicate a customer centric agenda to generate understanding & buy-in amongst operational assets.

Experience in risk and management analysis.

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