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Senior Events Coordinator Jobs In Dubai | OliOli® Children's Museum

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Company: OliOli® Children's Museum

Location: dubai

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The Senior Events Coordinator (SEC) is responsible for fulfilling OliOli®'s vision of creating awesome experiences and memories for guests visiting to attend birthdays and/or other social events targeting families. Working on and off the floor, SEC acts as OliOli®'s brand ambassador, with the primary objective of taking ownership of the birthdays and other social events.

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Responsibilities:

- Take charge of the 'birthday' experience at OliOli® in all material respects including the core offering, guest satisfaction, booking process, targets, operational execution, and so on
- Augment the current offering to include additional services frequently requested by the guests
- Enhance the booking process and communication with guests to ensure a seamless
- Be an ambassador for the OliOli® brand; ensure that every visitors experience at OliOli® meets or exceeds expectations, specifically through inclusive, culturally appropriate, positive and memorable interactions with a friendly and sincere approach

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Requirement

- Treat every visitor with respect and provide friendly, courteous communication by orienting them to the building and informing them of the exhibits areas and programs

- Provide excellent guest service, and facilitate visitors experience and journey through a proactive and thoughtful interaction
- Contribute to a positive, team-based, and visitor-first centric culture
- Remain attentive to the guests throughout their stay at OliOli® and resolve any concerns / answer any queries in a favorable manner

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