

Senior Fraud Specialist

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Company: PayTech Nexus Ltd

Location: Abu Dhabi

Category: business-and-financial-operations

Client: Large Abu Dhabi Bank Term: 12 months Job location: Abu Dhabi Budget: Negotiable
Experience requirement: 8-10 years (UAE experience required) Project scope: Senior Specialist
Fraud (KYC/Onboarding) Search Closure Date: 12 Mar 2024 Role: Nontechnical Very Strong
analytical skills process engineering and data analytics Ability to develop and maintain project
plans schedules and budgets and track progress against established milestones and
deliverables Experience in conducting stakeholder analysis and developing stakeholder
management plans to ensure effective communication and engagement throughout the
project lifecycle. Ability to conduct risk assessments and develop risk mitigation plans to
minimize the impact of potential risks on project outcomes. Should be exceptional in stakeholder
management from ExCo level in Compliance Legal Business/ Technology and Squad Leads
Structure and organized approach in addressing a solution analysis tracking actions &
managing dependencies across multiple stakeholders Technical Knowledge of Agile Ways of
Working and experience in Atlassian Jira writing user stories process maps Understand on
integration with 3rd party APIs (application programming interfaces) (e.g. credit scoring)
Understand onboarding processes i.e. identity verification KYC (Know Your Customer)
screening credit eligibility etc. Experience in using collaboration tools such as Atlassian
Confluence MS SharePoint and MS Teams to facilitate communication and collaboration
among team members Cultural Fit Passionate about all things digital Problem solving mindset
challenging the status quo Self-organizing independent and takes ownership of each task
Meticulous to detail Thrive under pressure Ability to handle multiple projects at once
Self-organized Qualifications Industry aligned certifications such as ACAMS or equivalent industry

experience Bachelor Science Technology Engineering or Mathematics (STEM) (ideally masters level) KPIs: Fraud Detection and Prevention Accuracy of Fraud Analysis Reduction in Losses Timeliness of Fraud Prevention Customer Satisfaction Knowledge & Experience: 8-10 years experience in full customer lifecycle: Strong experience in requirements gathering analysis and structuring to align with business objectives and technical deliverables (Business Requirements Document and Technical Requirements Document) Experience in implementing key projects/ consumer banking products end to end from mobile banking app (front end) to workflow & core systems (back end) Strong knowledge of onboarding processes i.e. identity verification KYC screening credit eligibility etc. Understanding of key regulatory requirements of Risk and Fraud from the UAE (United Arab Emirates) Central Bank Knowledge of core systems in the banking landscape; should have a tenacity to go into the detail of analyzing performance of APIs/ Capabilities/ Business Processes etc. Minimum 5 years of experience in the product management; preferable from the UAE market Remote Work : No

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