

United Arab Emirates Jobs Expertini®

Senior Fraud Specialist (KYC / Onboarding)

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Company: PayTech Nexus Ltd

Location: Abu Dhabi

Category: business-and-financial-operations

Client: Large Abu Dhabi Bank

Term: 12 months

Job location: Abu Dhabi

Budget: Negotiable

Experience requirement: 8-10 years (UAE experience required)

Project scope: Senior Specialist Fraud (KYC/Onboarding)

Search Closure Date: 12 Mar, 2024

Role:

Non-technical

Very Strong analytical skills, process engineering and data analytics

Ability to develop and maintain project plans, schedules, and budgets, and track progress against established milestones and deliverables

Experience in conducting stakeholder analysis and developing stakeholder management plans to ensure effective communication and engagement throughout the project lifecycle.

Ability to conduct risk assessments and develop risk mitigation plans to minimize the impact of potential risks on project outcomes.

Should be exceptional in stakeholder management from ExCo level in Compliance, Legal, Business/ Technology and Squad Leads

Structure and organized approach in addressing a solution analysis, tracking actions & managing dependencies across multiple stakeholders

Technical

Knowledge of Agile Ways of Working and experience in Atlassian Jira, writing user stories, process maps

Understand on integration with 3rd party APIs (application programming interfaces) (e.g. credit scoring)

Understand onboarding processes i.e. identity verification, KYC (Know Your Customer), screening, credit eligibility, etc.

Experience in using collaboration tools such as Atlassian Confluence, MS SharePoint, and MS Teams to facilitate communication and collaboration among team members

Cultural Fit

Passionate about all things digital

Problem solving mindset, challenging the status quo

Self-organizing, independent and takes ownership of each task

Meticulous to detail

Thrive under pressure

Ability to handle multiple projects at once

Self-organized

Qualifications

Industry aligned certifications such as ACAMS or equivalent industry experience

Bachelor Science, Technology, Engineering or Mathematics (STEM) (ideally master's level)

KPIs:

Fraud Detection and Prevention

Accuracy of Fraud Analysis

Reduction in Losses

Timeliness of Fraud Prevention

Customer Satisfaction

Knowledge & Experience:

8-10 years experience in full customer lifecycle:

Strong experience in requirements gathering, analysis and structuring to align with business objectives and technical deliverables (Business Requirements Document and Technical Requirements Document)

Experience in implementing key projects/ consumer banking products end to end from mobile banking app (front end) to workflow & core systems (back end)

Strong knowledge of onboarding processes i.e. identity verification, KYC, screening, credit eligibility, etc.

Understanding of key regulatory requirements of Risk and Fraud from the UAE (United Arab Emirates) Central Bank

Knowledge of core systems in the banking landscape; should have a tenacity to go into the detail of analyzing performance of APIs/ Capabilities/ Business Processes etc.

Minimum 5 years of experience in the product management; preferable from the UAE market

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