

Senior Knowledge Manager (Energy and Natural Resources) – Dubai | Oliver Wyman Dubai

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Company: Oliver Wyman

Location: dubai

Category: other-general

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Oliver Wyman is a global leader in management consulting. With offices in more than 70 cities across 30 countries, Oliver Wyman combines deep industry knowledge with specialized expertise in strategy, operations, risk management, and organization transformation. The firm has more than 7,000 professionals around the world who work with clients to optimize their business, improve their operations and risk profile, and accelerate their organizational performance to seize the most attractive opportunities. Oliver Wyman is a business of Marsh McLennan (NYSE: MMC).

Oliver Wyman's Energy and Natural Resources business recognizes that given the unprecedented shifts taking place in the energy world, many traditional energy business models are becoming obsolete. The move toward decarbonization and the energy transition, coupled with technological innovation have introduced opportunities to enhance efficiency, improve the customer experience, and collaborate with other industries. And with these opportunities come a new array of risks to navigate.

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We work with energy companies to address strategic and operational challenges through proven, results-oriented approaches. Our expertise is based on deep industry experience across the oil and gas, utilities, chemicals, and mining sectors. Clients turn to us to help them

seize new trends, challenges, and opportunities in energy, while managing their existing business and assets efficiently and effectively

The Knowledge Management team at Oliver Wyman are an integral business function, embedded in the industries, capabilities and platforms, ensuring we harness the best of our expertise as a firm globally. We play a key role in the practice area thought leadership, content and ways of working.

Key responsibilities of the role include:

As a Knowledge Manager at Oliver Wyman, you will be involved in setting the strategy and executing best in-class knowledge management. You will take a key role with cross-practice collaboration across the knowledge management team ensuring a seamless flow of information globally. You will proactively manage the synthesis and codification of our intellectual capital and act as the lynchpin, connecting people to the experts, expertise and insights efficiently. You will manage the capture, classification, storage and dissemination of the OW ENR knowledge base and will work on ensuring our knowledge platform is kept well maintained, strategically looking for ways to increase usage and footfall. In addition, you will proactively manage the content landscape within ENR, managing content gaps and hot topics.

Importantly, you will be a key point of contact for the practice as they work look to identify leading OW experts and credentials in support of business development activities. You will proactively disseminate OW IC in support of client relationship building activities, attending practice pipeline calls to identifying knowledge sharing opportunities.

This role reports directly to the EIMEA Head of Knowledge Management in London, working closely with our Senior Knowledge Manager team based in London and Munich, and has a high level of direct interaction within our wider Knowledge Management community and the Energy and Natural Resources practice area. This role will be supported by our Knowledge Analysts and Process Coordinator teams based in our service hubs.

This position will be based in the Middle East, but the role has both global and local dimensions and responsibilities.

Attributes and Experience

Clients hire Oliver Wyman for specialized expertise; the ideal candidate will have most of the following:

You'll have at least 5 years' experience in knowledge management, research or business development within the Government and Public Institutions sector

Intellectual curiosity in exploring a various range of topics pertinent to our ENR sector clients
Understanding of ME ENR industry, including challenges and opportunities
Outstanding written and verbal communication skills in both formal and informal settings
Fluent in English is essential. Arabic fluency not essential but helpful
An undergraduate or advanced degree from a top academic program with a strong GPA
Ability to be self-led and proactive in taking initiative around priorities, seeking opportunities to learn new skills and put the ones you've already got to good use
Strong and proactive client service mindset
Aptitude and analytical skills to tackle complex challenges
Ability to multitask, prioritize responsibilities, and thrive in a fast-paced environment
A willingness to work fluidly and respectfully with our incredibly talented team
Good working knowledge of Microsoft Office suite (especially Excel, PPT, Outlook, Teams, ShP as an advantage)
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