

## Senior Knowledge Manager (Governments & Public Institutions) - Dubai

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Company: Marsh & McLennan Companies

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Senior Knowledge Manager (Governments & Public Institutions) - Dubai page is loaded Senior Knowledge Manager (Governments & Public Institutions) - Dubai Apply remote typeHybrid locationsDubai - Mediatime typeFull time posted on Posted Yesterday job requisition id R\_263943 Company:Description:Oliver Wyman is a global leader in management consulting. With offices in more than 70 cities across 30 countries, Oliver Wyman combines deep industry knowledge with specialized expertise in strategy, operations, risk management, and organization transformation. The firm has more than 6,500 professionals around the world who work with clients to optimize their business, improve their operations and risk profile, and accelerate their organizational performance to seize the most attractive opportunities.Oliver Wyman is a wholly owned subsidiary of Marsh & McLennan Companies (NYSE: MMC). For more information, visit[www.oliverwyman.com](http://www.oliverwyman.com).Oliver Wyman is now looking to hire a Senior Knowledge Manager, Government and Public Institutions (GPI) to join our Dubai office.The Practice and OpportunityOliver Wyman is a trusted advisor to governments & public institutions around the world. We advise leaders across all levels of government on developing innovative solutions to complex problems. Our work spans the spectrum of societal issues, including economic development, cost management, tax, security, labor, and governance. We leverage our deep understanding of the rapidly shifting socio-economic challenges facing nations and provide clients with the breadth of expertise across Marsh & McLennan's operating companies Marsh, Mercer, and Nera. We understand the intricacies of policy design and formulation and have practical experience in helping public sector authorities stay ahead of the curve in a fast-changing world. We bring commercial

best practices and public sector acumen to support heads of state, ministers, heads of agencies, and other senior leaders with their greatest challenges, in areas such as strategy, risk management, operations, and organization transformation. Key responsibilities of the role include:

The Knowledge Management team at Oliver Wyman are an integral business function, truly embedded in the industries, capabilities and platforms, ensuring we harness the best of our expertise as a firm globally. As a Knowledge Manager at Oliver Wyman, you will be involved in setting the strategy and executing best in-class knowledge management. You will take a key role with cross-practice collaboration across the knowledge management team ensuring a seamless flow of information globally. You will proactively manage the synthesis and codification of our intellectual capital and act as the lynchpin, connecting people to the experts, expertise and insights efficiently. You will manage the capture, classification, storage and dissemination of Oliver Wyman Government and Public Institutions (GPI) knowledge base and will work on ensuring our knowledge platform is kept well maintained, strategically looking for ways to increase usage and footfall. You will be a key point of contact for the practice as they look to identify leading OW experts and credentials in support of business development activities. In addition, you will proactively manage the content landscape within GPI, managing content gaps and hot topics.

Our Government and Public Institutions (GPI) team are looking for an experienced knowledge management professional to join them in an exciting role. This role reports directly to the EIMEA Head of Knowledge Management in London, working closely with our GPI Knowledge Manager based in Warsaw and our GPI Knowledge Analyst based in Dubai. In addition, the role will be supported by our Process Coordinator team in Warsaw. This role will have a high level of direct interaction within our wider Knowledge Management community, our Support Professional community (including Marketing, Business Impact Team, etc.) and close interaction and support of the GPI practice area. This position will be based in the Middle East, but the role has both global and local dimensions and responsibilities.

**Attributes and Experience**

Clients hire Oliver Wyman for specialized expertise; the ideal candidate will have most of the following:

- You'll have at least 5 years' experience in knowledge management, research or business development within the Government and Public Institutions sector
- Intellectual curiosity in exploring a various range of topics pertinent to the public sector clients
- Understanding of ME public sector challenges and major transformation trends
- Understanding of roles of different ME government entities and bodies/committees
- Outstanding written and verbal communication skills in both formal

and informal settings  
Fluent in English is essential. Arabic fluency not essential but helpful  
An undergraduate or advanced degree from a top academic program with a strong GPA  
Know how to take the initiative, seeking out opportunities to learn new skills and put the ones you've already got to good use  
Strong and proactive client service mindset  
Aptitude and analytical skills to tackle complex challenges  
Ability to multitask, prioritize responsibilities, and thrive in a fast-paced environment  
A willingness to work fluidly and respectfully with our incredibly talented team  
Good working knowledge of Microsoft Office suite (especially Excel, PPT, Outlook, Teams, ShP as an advantage)  
Why join us at Oliver Wyman?  
At Oliver Wyman, we lead with heart - we love what we do and have fun while we do it! We also strive for breakthroughs by questioning, seeking diverse perspectives, and finding powerful and sustainable solutions. If you share these values and want to work as one and own our impact at the same time, be brave and achieve the amazing with us!  
We're individuals who are self-starting, motivated, energetic, entrepreneurial about what we do  
We have the common aspiration to have an impact, leave a legacy and change the world. We have no interest in running a steady-state business. We want to build, grow and shape the environment around us  
We value an environment where every member of Oliver Wyman is encouraged and expected to voice his or her opinion  
We believe that to create a true meritocracy we need to remove artificial barriers to opportunity  
We value people whose lives balance work and non-work activities because we believe they are both more interesting colleagues and are able to make better contributions to the Firm.  
We push ourselves hard to deliver excellence, but we also work to extract the maximum benefit from the flexibility of a project-based business. We provide the ability to take career breaks for personal or family reasons. We fundamentally value each other's time and are sensitive to how it is used. We are an output not input-based culture, have respect for people's personal decisions, and believe that one's workload must be sustainable. We seek balance for ourselves and our colleagues.  
To learn more, please follow us on Facebook, LinkedIn or Twitter: OliverWyman. [www.oliverwyman.com/careers](http://www.oliverwyman.com/careers)

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