

## Senior Product Manager - Rides Customer Experience

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Company: CAREEM

Location: dubai

Category: other-general

**Product Areas:** Owning & executing the product roadmap for Careem's In-ride squad with end to end ownership of the in-ride user journey to drive growth while enabling success of the business **Strategy & Vision:** Developing the strategy and vision for the in-ride squad, working closely with the engineering, product managers from different squads, data analyst, UX designers, UX researchers, data scientist, commercial counterparts from each country & marketing teams. **Roadmap:** Building and delivering the roadmap and being accountable for the impact and outcome and timely execution. **Collaboration:** Working closely with commercial teams to build scalable features that can adapt to different market nuances & can be launched at scale. **Stakeholder Management:** Shielding the team and managing stakeholders, bringing stability and principled framework for decision making and prioritization. **Culture of Impact and Shooting for the Moon:** Responsible for growing a best in class team, guided by first principles from science and economics, grounded by data, iterating fast with experimentation and compounding improvements, and constantly pushing the envelope through 10x ideas and pilots. **Qualifications** 5+ years of Product management experience in customer-facing products Proficiency in Arabic language skills. Clear evidence of unlocking crazy, product-led growth in the B2C space e.g. Urban mobility, Marketplaces, e-commerce, quick commerce (food, grocery delivery), SuperApps or similar UX background preferred, experience with building customer facing products and working on UX design & research Global mindset — experience in building scalable and flexible solutions that enable a variety of use-cases & regions Champion in product management best practices and working in empowered product teams that deliver great outcomes for

customers Facilitate thoughtful and constructive conversations between members of your team, as well as with other members of leadership and senior executives Excellent collaboration and influencing skills Impact driven with experimentation and simulation mindset, with experience in common pitfalls. Proactiveness and Clarity: Proactively unblocking and managing cross-vertical and cross-functional dependencies. Strong leadership and communication skills, critical thinking, and sound judgment Drive and Motivation: You are motivated to make an impact, deliver results quickly, and raise the bar in the region's ecosystem Educated to BS/MS level (or equivalent) within a subject relevant to the position such as Computer Science, Engineering or Management

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