

## Senior Service Examiner

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Company: Otis Elevator Co.

Location: Dubai

Category: legal

locations Otis L.L.C, 37th floor, The One Tower, Sheikh Zayed Road, Dubai, United Arab Emirates time type Full time posted on Posted Yesterday job requisition id 20088018 Date Posted: 2024-01-10 Date Posted: 2024-01-10 Country: United Arab Emirates Location: Otis L.L.C, 37th floor, The One Tower, Sheikh Zayed Road, Dubai, United Arab Emirates Job Role: The role holder is responsible for carrying out service field activities (preventive maintenance, call back attendance, planned/unplanned repair works, modernization etc.), within the respective territory/route assigned. The role holder shall carry out his duties in accordance with the stipulated business policies and procedures, Core Responsibilities: Performs preventive maintenance, cleaning and other contractual works of assigned units, as per the route chart issued. Conducts adjustments and repairs (planned & unplanned) for Otis products within the assigned area, with minimum assistance from the Team Lead - Mechanic. Attends to equipment call-backs and conducts inspection and fault finding to return the equipment to service. Identifies and reports abnormalities (interior as well as exterior), missing components etc. through the maintenance process to highlight safety concerns, implement corrective actions and generate upselling opportunities. Inspects and recommends corrective actions for rebel/critical units (or units with high call back rate). Coordinates with Otis Line Operators to ensure call backs are attended as per the defined service level agreements. Completes timesheets, log cards, maintenance JHA, OSA forms, SVR sheets etc. associated with mechanical duties in timely manner. Conducts operations within the client site rules and regulations, escalating potential conflicts with Otis safety guidelines. Ensures all service/maintenance operations are conducted within the OTIS safe

working procedures, WWJSSS requirement etc. and adequate personal protective equipment to minimize any safety concerns. Supports other junior colleagues with service/maintenance operations at the client sites, acting as a buddy to help develop their skills further. Reports any accidents, near misses, potential hazards, and unsafe conditions etc. that occur during work activity and impact the safety of the mechanics or end users to the Team Lead - Mechanic. If you live in a city, chances are we will give you a lift or play a role in keeping you moving every day. Otis is the world's leading elevator and escalator manufacturing, installation, and service company. We move 2 billion people every day and maintain approximately 2.2 million customer units worldwide, the industry's largest Service portfolio. You may recognize our products in some of the world's most famous landmarks including the Eiffel Tower, Empire State Building, Burj Khalifa and the Petronas Twin Towers! We are 69,000 people strong including engineers, digital technology experts, sales, and functional specialists, as well as factory and field technicians, all committed to meeting the diverse needs of our customers and passengers in more than 200 countries and territories worldwide. We are proud to be a diverse, global team with a proven legacy of innovation that continues to be the bedrock of a fast-moving, high-performance company. When you join Otis, you become part of an innovative global industry leader with a resilient business model. You'll belong to a diverse, trusted, and caring community where your contributions, and the skills and capabilities you'll gain working alongside the best and brightest, keep us connected and on the cutting edge. We provide opportunities, training, and resources, that build leadership and capabilities in Sales, Field, Engineering and Major Projects and our Employee Scholar Program is a notable point of pride, through which Otis sponsors colleagues to pursue degrees or certification programs. Today, our focus more than ever is on people. As a global, people-powered company, we put people – passengers, customers, and colleagues – at the center of everything we do. We are guided by our values that we call our Three Absolutes – prioritizing Safety, Ethics, Quality in all that we do. If you would like to learn more about environmental, social and governance (ESG) at Otis click [here](#). Become a part of the Otis team and help us #BuildWhatsNext Otis is An Equal Opportunity/Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability or veteran status, age or any other federally protected class. To request an accommodation in completing an employment application due to a special need or a disability, please contact us at [careers@otis.com](mailto:careers@otis.com). Privacy Policy and Terms: Click on this [link](#) to read the Policy and Terms

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