

## Senior Shopping Experience in Dubai UAE 2023 | IKEA Careers

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Description: Ensure customers satisfaction & drive a standard IKEA shopping method that helps safeguard the IKEA mechanical sales process and support the self-serve concept.

Drive sales growth and sustained long-term profitability, by establishing and retaining a life-long relationship with existing and new customers.

Responsibilities: Ensure SE team maintains balance between Waiting Times and coverage.

Ensure Queue management derived efficient Catiline system

Collaborate with Finance to get the control on discrepancy .

Secure that the store is providing professional service to customers in the Exchange &

Returns and track figures through weekly/monthly KPI reports to ensure control.

Check month on month the P&L, comparing the expenses against budgeted & SPLY figures and in conjunction analyse the variances.

Formulate recommendations to the Store Manager, so s/he is able to initiate feasible cost control measures in relation to various store expenses.

Ensure that the cashiers are trained and no item goes through the check out point without being scanned and accounted for. Requirements: Must have excellent communication and interpersonal skills

Problem solving skills

Good command of English language.

Good command of Arabic language is preferred. #J-18808-Ljbffr

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