

United Arab Emirates Jobs Expertini®

Service Advisor Jobs in Al Ain | Al Futtaim Jobs in UAE

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Company: Al Futtaim

Location: al ain

Category: other-general

Service Advisor Jobs in Al Ain | Al Futtaim Jobs in UAE

Description:

We are currently looking for competent & performance driven Service Advisors to work with to join our Toyota & Lexus team in Al Ain. Service Advisors are the first contact for customers in the Workshop, they are the image builder for the Service Department and present a picture of faith and confidence.

Job Responsibilities:

Ask Question and record customer requests without delay

Collect accurate symptoms of complaints from the customer for quick resolutions at workshop.

Empathize and clarify customer requests.

Check workshop situation and promise delivery time.

Job Requirements:

Diploma or Degree in Technical school / Certificate/ Diploma in Automobile / Mechanical Engineering

Minimum of 3 to 5 years' experience in the automotive industry or similar role.

A broad based knowledge to service as a reliable consultant is absolutely essential for this role

Able to provide up-to-date technical information in response to customer inquiries.

#J-18808-Ljbffr

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