

Service Advisor – Multibrand Jobs May 2022 | Al Futtaim Abu Dhabi Jobs

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Company: Al Futtaim

Location: abu dhabi

Category: other-general

1- Service Advisor – Multibrand

Job: Full Time

Location: Abu Dhabi, UAE

Description:

We are currently looking for competent & performance driven Service Advisors to work with to join our Al Futtaim Aftersales team in Abu Dhabi. Service Advisors are the first contact for customers in the Workshop, they are the image builder for the Service Department and present a picture of faith and confidence.

Job Responsibilities:

Ask Question and record customer requests without delay

Collect accurate symptoms of complaints from the customer for quick resolutions at workshop.

Empathize and clarify customer requests.

Check workshop situation and promise delivery time.

Job Requirements:

Diploma or Degree in Technical school / Certificate/ Diploma in Automobile / Mechanical Engineering

Minimum of 3 to 5 years' experience as a Service Advisor in a big automotive dealership

Technical knowledge – provide up-to-date technical information in response to customer inquiries

Strong English communications skills, Arabic speaker an added advantage!

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