

United Arab Emirates Jobs Expertini®

Service Engineer/Supervisor

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Company: Parker Consult

Location: dubai

Category: other-general

Our client is a leading supplier of Pumps,Swimming Pool Equipments,Water Heaters,etc.We are looking for Service Engineer/Supervisor to manage and lead a team of Service Technicians.Responsibilities:Supervise and participate in system start-up and commissioning of equipment, instruct and direct Service Technicians in in-house and onsite repairs.Provide training to Service Technicians and technical support to service operation.Organize all Service functions in compliance with Standard Operating/ISO/HSE Procedures.Provide installation cost estimates and calculations for quotations prepared by Dubai sales team.Ensure that all the files, records and systems are maintained to enable sufficient audit trail.Optimize utilization of Sales Force CRM software so that required data is available to analyze the performance and department objectives are monitored in a timely manner.Organize and supervise engineering projects and onsite installations.Liaise with major clients and build long-term relationships by actively promoting and managing multi-level service contracts.Establish and maintain an atmosphere of team spirit, mutual respect and co-operation amongst all employees of the Dubai service operation.Ensure that the annual performance appraisal of all subordinates is done on time with adequate feedback given on their performance.Lead and co-ordinate technical root cause analysis, risk assessment, problem resolution and close out

QUALIFICATION: Degree/Diploma in Mechanical Engineering
EXPERIENCE:5 years' experience in a similar role:Inspection and estimationOn Site repairs and commissioningAnnual Maintenance Contracts application and executionOperation & Maintenance trainingCustomer support servicesSystems inspection and upgrade proposalsHands on knowledge of pressure and transfer water pump

systems.Experience in drainage, storm water systems and filtration systems.Experience in swimming pool equipment installation and solar hot- water heating systems.AGE: 30 - 40 Yrs.About The Company Parker Consult is the fastest growing Management Consultancy in the Middle East. We provide world class services such as Executive Search and Selection, Consultancy and Training through our centrally located office in Dubai, United Arab Emirates. Ever since starting operations, the organization has witnessed rapid growth purely achieved through firm business relations and quality service delivery. Our market knowledge in the region put together with quality consultants and excellent infrastructure has enabled us to build a strong portfolio of clients which include MNC's and local firms.

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