

United Arab Emirates Jobs Expertini®

Social Media Executive - TASC Outsourcing

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الإمارات العربية المتحدة Dec 19 2023 AED 5000 AED 5000 Contract Full time Our client is a multinational real estate development company. They are now looking for a Social Media Agent to join them. Roles & Responsibilities Receives and responds to social media email mail and phone inquiries from internal and external business and residential customers regarding a wide variety of matters. Supports company initiatives and promotions. Evaluate the problems of the customers and provide logical lasting solutions with best in class customer satisfaction Educate customers on procedures and processes to ensure the interaction is valuable to the customer Ensure escalations are followed up within the specified timeline Build customer loyalty by followup of customer social media enquiry Enhances the customer experience by providing sales information assistance through use of up/crossselling sales techniques. Generate customer interest in the services or products offered by the company Preference: Arabic Speakers Immediate Joiners Visit Visa Holders Qualifications Bachelors degree is a must Prior experience working in a similar role Benefits: Employment Visa Medical Insurance More jobs on #J-18808-Ljbffr

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