

# United Arab Emirates Jobs Expertini®

## Solutions Architect

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Company: Confluent

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Confluent is pioneering a fundamentally new category of data infrastructure focused on data in motion. Have you ever found a new favourite series on Netflix, picked up groceries curbside at Walmart, or paid for something using Square? That's the power of data in motion in action—giving organisations instant access to the massive amounts of data that is constantly flowing throughout their business. At Confluent, we're building the foundational platform for this new paradigm of data infrastructure. Our cloud-native offering is designed to be the intelligent connective tissue enabling real-time data, from multiple sources, to constantly stream across the organisation. With Confluent, organisations can create a central nervous system to innovate and win in a digital-first world.

We're looking for self-motivated team members who crave a challenge and feel energised to roll up their sleeves and help realise Confluent's enormous potential. Chart your own path and take healthy risks as we solve big problems together. We value having diverse teams and want you to grow as we grow—whether you're just starting out in your career or managing a large team, you'll be amazed at the magnitude of your impact.

### About The Role

We are looking for a Solutions Architect to join our Customer Success team. As a Solutions Architect (SA), you will help customers leverage streaming architectures and applications to achieve their business results. In this role, you will interact directly with customers to provide

software architecture, design, and operations expertise that leverages your deep knowledge of and experience in Apache Kafka, the Confluent platform, and complementary systems such as Hadoop, Spark, Storm, relational and NoSQL databases. You will develop and advocate best practices, gather and validate critical product feedback, and help customers overcome their operational challenges.

Throughout all these interactions, you will build a strong relationship with your customer in a very short space of time, ensuring exemplary delivery standards. You will also have the opportunity to help customers build state-of-the-art streaming data infrastructure, in partnership with colleagues who are widely recognized as industry leaders, as well as optimizing and debugging customers existing deployments.

## **What You Will Do**

Helping a customer determine his/her platform and/or application strategy for moving to a more real-time, event-based business. Such engagements often involve remote preparation; presenting an onsite or remote workshop for the customer's architects, developers, and operations teams; investigating (with Engineering and other coworkers) solutions to difficult challenges; and writing a recommendations summary doc.

Providing feedback to the Confluent Product and Engineering groups

Building tooling for another team or the wider company to help us push our technical boundaries and improve our ability to deliver consistently with high quality

Testing performance and functionality of new components developed by Engineering

Writing or editing documentation and knowledge base articles, including reference architecture materials and design patterns based on customer experiences  
Honing your skills, building applications, or trying out new product features  
Participating in community and industry events

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## What You Will Bring

Deep experience designing, building, and operating in-production Big Data, stream processing, and/or enterprise data integration solutions, ideally using Apache Kafka

Demonstrated experience successfully managing multiple B2B infrastructure software development projects, including driving expansion, customer satisfaction, feature adoption, and retention

Experience operating Linux (configure, tune, and troubleshoot both RedHat and Debian-based distributions)

Experience using cloud providers (Amazon Web Services, Google Cloud, Microsoft Azure) for running high-throughput systems

Experience with Java Virtual Machine (JVM) tuning and troubleshooting

Experience with distributed systems (Kafka, Hadoop, Cassandra, etc.)

Proficiency in Java

Strong desire to tackle hard technical problems, and proven ability to do so with little or no direct daily supervision

Excellent communication skills, with an ability to clearly and concisely explain tricky issues and complex solutions

Ability to quickly learn new technologies

Ability and willingness to travel up to 50% of the time to meet with customers

## Come As You Are

At Confluent, equality is a core tenet of our culture. We are committed to building an inclusive global team that represents a variety of backgrounds, perspectives, beliefs, and experiences. The more diverse we are, the richer our community and the broader our impact. Employment decisions are made on the basis of job-related criteria without regard to

race, color, religion, sex, sexual orientation, gender identity, national origin, disability, veteran status, or any other classification protected by applicable law.

Click [HERE](#) to review our Candidate Privacy Notice which describes how and when Confluent, Inc., and its group companies, collects, uses, and shares certain personal information of California job applicants and prospective employees.

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