

## Spa Attendant

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Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

### Company Description

A surprising, chic merging of Asian style with an Egyptian aesthetic, Raffles Dubai is a 5-star luxury hotel perfectly positioned in the heart of the city , delivering impeccable service and sophisticated style.

### Job Description

#### ***SCOPE AND GENERAL PURPOSE OF POSITION***

Responsible for the overall repair of all spa departments and ensuring maximum efficiency, safety and uncompromising attention to Guest/Member service.

### Job Responsibilities

Maintain cleanliness and report deficiencies of any equipment.

Assist in the operation of all spa departments as required.

Maintain the facility in peak sanitary condition at all times.

Maintain locker rooms in a tidy manner.

Check, clean and stock lockers when needed.

Maintain toiletries in locker room vanities.

Maintain linen inventory to and from laundry on a scheduled basis.

Direct Members/Guests to appointments and assist them in every way possible.

Assist Members/Guests with use of sauna, steam, whirlpool etc.

Ensure stocking of all spa amenities and toiletries.

### ***ADMINISTRATIVE DUTIES***

Adherence to Standard Operating Procedures Manual.

Maintain inventory of supplies for the operations of the spa facility.

Maintain accurate records as required by hotel and government regulations.

Attend weekly/monthly facility operations departmental communications meeting.

### ***HEALTH AND SAFETY***

Follow and ensure that all Employees follow all safety procedures and practices.

Adhere to facility operations departmental emergency procedures/safety manual.

Ensure all departments adhere to all safety practices of Raffle Spas.

### ***COLLEAGUE RELATIONS***

Ensure operations department maintains a positive relationship with all departments in the spa and hotel.

Have a complete understanding of and adhere to the spa's policy relating to safety.

Well versed in all spa operations (cross-trained).

Ensure Colleagues adhere to all spa standards as stated in the employee handbook.

### ***GUEST SERVICE***

Ensure the facility is in peak condition at all times (operations and cleanliness).

Ensure Guest/Member satisfaction at all times by ensuring that safety and service is always the spa's first priority.

### **Other Duties**

Carry out any other duties and responsibilities as assigned.

### **Qualifications**

#### ***EDUCATION & EXPERIENCE***

Minimum 1 year experience in spa or hospitality industry.

Safety oriented First Aid.

CPR Basic Rescuer.

### **Additional Information**

Raffles Dubai Sheikh Rashid Road, Wafi121800 Dubai, United Arab Emirates

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