

## Spa Manager for Royal Palace

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Company: Apt Resources

Location: Abu Dhabi

Category: healthcare-practitioners-and-technical

Apt Resources is a leading recruitment company operating within the vibrant industry of luxury hotels and resorts and UHNWF. We are currently seeking a highly capable and experienced Spa Manager to join the team at the prestigious Royal Palace of one of our clients. As the Spa Manager, you will have the opportunity to lead a team of dedicated professionals and oversee the day-to-day operations of their exquisite spa facility. This is a unique opportunity to work in a world-class environment and contribute to the overall relaxing and rejuvenating experience of the family and guests.

### Responsibilities

Provide exceptional customer service by ensuring all the family members and their guests receive a warm welcome and professional assistance.

Lead, mentor, and motivate a team of spa therapists and support staff to deliver the highest level of service to guests.

Develop and implement spa programs and treatments that align with the Royal Palace's standards of excellence.

Manage the spa's daily operations, including scheduling, inventory management, and handling guest feedback.

Ensure compliance with health and safety regulations and maintain a clean and well-

maintained spa environment.

Collaborate with other departments, such as the hotel's marketing team, to promote and market spa services effectively.

Monitor and control the spa's budget, including forecasting and cost analysis, to maximize profitability.

## Requirements

Minimum of 5 years of experience in spa management, preferably within a luxury hotel or resort setting.

Demonstrated leadership skills and the ability to guide and motivate a diverse team.

In-depth knowledge of spa operations, including treatments, products, equipment, and industry best practices.

Strong customer service orientation, with the ability to anticipate and exceed guest expectations.

Excellent communication and interpersonal skills, allowing for effective collaboration with colleagues and guests.

Proven ability to manage multiple priorities in a fast-paced environment while ensuring attention to detail.

Understanding of financial management principles, including budgeting and cost control.

## Benefits

AED 18,000 All In

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