

Spa Manager

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Company: Shangri-La

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Spa Manager

Chi The Spa, Shangri-La Qaryat al Beri, Abu Dhabi

We have a great opportunity for a Spa Manager to join the team at our renowned spa (Chi). The successful applicant will be responsible for the overall management and operation of our spa, ensuring that each and every person feels relaxed and cared for from the moment they arrive.

What are we looking for?

Proven experience in a Managerial role within a luxury hotel.

A warm and friendly character with great organisational skills.

Efficiency and Punctuality.

Strong Leadership and Interpersonal skills with the ability to motivate and manage a diverse team.

Excellent communication and Customer service skills.

Proficient in spa software and Microsoft Office.

Knowledge of Spa treatments, Products, and Industry trends.

Lives and breathes the Shangri-La Values.

What will you do?

Oversee daily spa operations, including Scheduling, Reservations, Inventory Management, and facilities upkeep.

Develop Strategic plans to enhance the Spa's performance and Guest satisfaction.

Ensure guests receive personalized, attentive, and high-quality service throughout their spa journey.

Monitor and control operating costs and expenses while maximizing Revenue opportunities.

Ensure compliance with Health, Safety, and Sanitation standards.

Foster a positive work environment that encourages Teamwork, Professionalism, and Employee satisfaction.

Shangri-La Hotel, Qaryat Al Beri, Abu Dhabi

The hotel comprises 213 luxurious guestrooms and suites and 6 four-bedroom villas with private pools, all furnished to the highest standards in a modern Arabic style. To meet the needs of long-staying guests, the hotel offers 161 fully-furnished spacious serviced apartments ranging from studios to four-bedroom units. The hotel is located within the acclaimed Qaryat Al Beri complex, on a one-kilometre stretch of private beach overlooking the strait that separates Abu Dhabi Island from the mainland. The hotel is conveniently located next to a souk, offering a variety of shops under one roof. It is only a ten-minute drive from the city's international airport, five minutes from the golf course and the Convention Centre, and 15 minutes from the Corniche and the city centre.

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