

Spa Operations Manager Jobs in Abu Dhabi | Emirates Palace Careers

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Company: Emirates Palace

Location: abu dhabi

Category: other-general

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Job Responsibilities:

Dealing with dissatisfied or disgruntled guests

Spa Operations Manager takes reservations when necessary

Ensure that mistakes are corrected and coach the staff member on the procedures that were performed correctly and those that were performed incorrectly

Discussing the proper way to close out S&P charges for treatments and products and ensure that S & P emails are handled efficiently

Requirements:

Luxury Hotel Experience

Customer Focus

Functional & Technical Skills

#J-18808-Ljbffr

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