

Spa Receptionist

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Company: Accor

Location: Dubai

Category: healthcare-practitioners-and-technical

Company Description

Fairmont The Palm is a luxury, world-class resort located on the iconic Palm Jumeirah Island in Dubai. The hotel features 391 guest rooms and suites with dedicated Fairmont Gold rooms and lounge. A total of 11 food and beverage outlets on property offer international dining options including Michelin Guide recommended 2022 and 2023 Little Miss India, Frevo - Brazilian Churrasco experience, Seagrill Bistro, Ba Restaurant and Lounge, Blowfish, Flow Kitchen, The Cigar Room, Vuvuzela and others. Fairmont The Palm also features an expansive pool and beach area with a health club, Serenity Spa Dubai - The Art Of Well Being and the Fairmont Falcons Kids' Club.

Job Description

Consistently offer professional, friendly and engaging service

Assist in the all operations of the Spa and to have knowledge of all Spa menu

Assist guest with the use of sauna, steam, day pass and spa facilities etc.

Assist guests with product information and retail sales

Provide guest information relating to spa menu and special offers

Maintain stock levels and ensure all products are displayed as per standards

Follow departmental policies and procedures

Follow all safety and sanitation policies

Reports any problems or questions to Supervisor

Attends pre-shift briefings and handover to Supervisor/colleague at end of shift.

Clean and tidy the areas when necessary

To report any equipment malfunctioning.

To report anything which may be a Health & Safety hazard

Other duties as assigned

Qualifications

Able to focus and prioritize

Perfect English in both oral and written

Excel experience including a high level of understanding for figures.

Organized and able to multi-task

Can stand for long hours

Enthusiastic and bubbly personality

Additional Information

Visa Requirements:

Please note that you must be eligible to live and work in Dubai.

Why work for Accor?

We are far more than a worldwide leader. We welcome you as you are and you can find a job and brand that matches your personality. We support you to grow and learn every day, making sure that work brings purpose to your life, so that during your journey with us, you can continue to explore Accor's limitless possibilities.

Do what you love, care for the world, dare to challenge the status quo! #BELIMITLESS

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