

# United Arab Emirates Jobs Expertini®

## Spa & Wellness Attendant

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Company: Dorchester Collection

Location: Dubai

Category: healthcare-practitioners-and-technical

### Position Overview

We are not just a collection of hotels, but instead a talented community. A family with a shared passion and commitment to, unapologetically, love and breathe who we are every day. An eclectic grouping who really care about each other and our guests; where belonging transcends all else. We do this with a backdrop of extraordinary hotels, steeped in history, glamour and stories, which provide the perfect stage for our people – our Legends – to live our vision –Treasured by Guests, Cherished by Employees, Celebrated Worldwide. Diversity and Inclusion at Dorchester Collection are core beliefs of our We Care philosophy. The basis of We Care is to create an environment where all of our employees feel valued and respected, allowing positive engagement to prosper. We continually strive to build and nurture a culture where inclusivity is part of our DNA, reflected by our core values of Passion, Personality, Respect, Working Together and Creativity. When submitting your application, please let us know if you require any special accommodations during the interview process.

We care about your career and are known for having the absolute best people in the industry. When you join us as Spa & Wellness Attendant you start a unique opportunity to become celebrated as the very best in your field. You'll learn not only from your fellow Legends, but also through our award-winning learning academy, so that you can achieve the highest standards of craft, service, and leadership and become a legend in your own story.

### What you'll get

As Spa & Wellness Attendant at The Lana Dubai, here are just some of the great benefits you will receive:

Competitive Salary Package

World-class Development Opportunities

Complimentary stays with breakfast included in our sister Dorchester Collection hotels

50% off at bars and restaurants within all of our sister Dorchester Collection hotels

Meals on Duty

Private Medical Insurance

Life Insurance

Flight Allowance every 24 months

Shared Company Accommodation

Company provided transportation to and from work

Uniform provided by the Company with complimentary laundry

Service Charge

### **What you'll do**

You'll love what you do and take pride in delighting our guests:

You will play an integral role in providing a positive and memorable experience for all our spa visitors and hotel guests

Provide essential support to the Spa and Wellness facility working closely with its department head and spa team Legends (and other departments collaboratively) to ensure a seamlessly smooth running of its operations and beyond

Provide a high standard of service care to all guests visiting the spa, exceeding expectations

Be responsible for and oversee the cleanliness of all spa and wellness areas (public and back of house) ensuring the maintenance and presentation of all meets regulatory hygiene standards and are presented in line with company requirements, including sanitizing areas

and equipment and changing linen

Ensure all department facilities and features are operating correctly, are in good working order keeping up with regular maintenance with immediate reporting of any engineering issues

Provide support to the spa therapists (and other department Legends) as and when required

Prepare, present and deliver food and beverage elements that are part of the guest experience

Set up changing areas and treatment rooms in line with standards, providing and ensuring availability of guest amenities and provisions for the therapists

Our values of, Passion, Personality, Respect, Working Together and Creativity guide us each and every day. As Spa & Recreation Attendant at The Lana Dubai, you'll have the opportunity to bring these to life and continue to create our legacy

The items shared are the essence of a day in the life of a Spa & Wellness Attendant at The Lana Dubai, but we'll make sure you are provided with specifics on how we care for our hotel

### **What you'll bring**

You'll bring your unique personality and passion to the role and the Spa and Wellness team

Have a strong background in spa, recreation and guest care in the luxury environment, with a minimum of 2 years' experience handling

You have a talent for interacting, organizing, a strong attention to detail, and can effectively demonstrate exceptional guest relations

Possess good team spirit, empathy and be guest-centric

Communication is what keeps our departments running perfectly. You will have great skills in this area with a strong customer service ethic and know of its importance

English is the primary language used in our hotel. You can comfortably communicate in this language. Any other is an advantage

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