

# United Arab Emirates Jobs Expertini®

## Sr. IT Desktop Support Engineer

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Company: Ghobash Group

Location: dubai

Category: other-general

CNS (Computer Network Systems) is a technology company in the middle-east & has over 30 years of successful achievements and long-term partnerships with distinct customers across the region. We are an IT distributor & our expertise are in Banking & Financial Service Insurance, Technology Enablement, IT Outsourcing, Cyber security, Digital Infrastructure, Hybrid Cloud, Digital Workplace, Customer Experience, Digital Transformation, and Block Chain. We are a Part of the Ghobash Group of Companies, CNS spread across the region with offices in Abu Dhabi, Dubai, Oman, and Kuwait providing a holistic approach that covers all aspects of information communication technology system integration, consultancy, operation, managed services, and IT outsourcing. CNS also has state-of-the-art network operation centers in Abu Dhabi and Dubai that develop in-house software and applications providing end-to-end solutions to our customers and partners.

**Job Description**

Manage Internet, desktops, laptops, laser printers, laser scanners, projectors, and other computer hardware and peripherals. Responding to client support requests. Having Adequate knowledge about Anti-Virus & Firewalls. Knowledge in Microsoft Office Applications. Identifying performance problems and malfunctions. Relocating or moving existing equipment as required. Installing and upgrading operating systems and computer software. Installing and maintaining hardware and computer peripherals. Traveling to the client's location or connecting via a remote link. Managing routine preventive procedures; maintaining and monitoring IT Rooms & hardware checks. Managing and monitoring CCTV and Cameras. Log and follow-up issues with Vendors. Perform health system checks on areas of responsibility. Ensured adherence to the SLA. Responsible for monitoring and tracking Corporate IT assets.

**Skills & Professional**

Requirements: Strong Troubleshooting Skills. Ability to solve complex hardware and software issues. Ability to travel and work after hours when necessary. Excellent interpersonal skills. Good written and verbal communication skills.

#J-18808-Ljbffr

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