

Sr. Support Engineer

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Company: National Petroleum Construction Company Limited

Location: abu dhabi

Category: other-general

Job Description Duties and Responsibilities:

- Review overall project scope of SmartPlant/AVEVA Schematic tools (SPI, SPEL, AVEVA Electrical/Instrumentation) and work with the Disciplines/Project Leads on implementation.
- Administration activities of SmartPlant/AVEVA Schematic software like Installation, Database creation, Project Management Environment and Plants/Area/Unit hierarchy, User Creation, Access Control, Specification and library creation, Drawing and reports templates configuration, Integration with other SmartPlant Enterprise/AVEVA tools like SP3D/E3D, SPPID, SPF etc.,
- Installation and administration of Schematic databases in ORACLE/MS-SQL
- User creation and access control
- Create/Manage Plants/Area/Unit hierarchy
- Experience in the resolution of errors
- Create Specifications, catalogues and reports to suit company/client standards
- Customize seed data to meet project requirements.
- Set-up and manage work-sharing with other offices.
- Maintain daily backups.
- Guide end-users in day-to-day activities.
- Automate user tasks wherever possible
- Troubleshoot and resolve database issues.
- Preparation of project specific procedures for Schematic Tools (Electrical, Instrumentation & P&ID)
- Support multiple projects simultaneously with overlapping deadlines and configuration of Global Workshare Environment
- Contribute to the development of and adherence to company best practices.

Skills Required/Qualifications:

- Degree in Engineering or equivalent
- Minimum 8 years' experience.
- Extensive knowledge in Schematic tools like SPI/SPEL and/or AVEVA Electrical/Instrumentation
- Exposure to other software like SPPID, Smart Plant Foundation, AVEVA P&ID/E3D/Engineering
- Exposure to integration between schematic and 3D tools
- Understanding of engineering workflow in an Oil & Gas EPC environment

Strong computer background (working knowledge of MS Windows, MS Office, MSAccess, Oracle, MS SQL)• Good command of written and spoken English.• Excellent interpersonal, communication and documentation skills

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