

United Arab Emirates Jobs Expertini®

Supply Chain Performance Specialist, dnata Catering & Retail

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Company: Emirates

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Job Purpose

dnata is one of the world's largest air and travel services providers offering ground handling, cargo, travel and catering & retail services at over 130 airports in more than 30 countries across six continents. At dnata, we are by your side for the entire travel experience.

As a **Supply Chain Performance Specialist** you will manage global supply chain and CSR governance, performance, and optimisation across the dnata Catering & Retail (dC&R) network, ensuring data driven decisions are made at a local, regional and global/head office level. The remit includes overall management of policies, systems, and processes including data analysis, reporting, and innovation.

In this role, you will be responsible for:

Governance: In line with the dnata Way, drive and manage adoption of best practice controls, strategy, policies, systems, and standards.

Corporate social responsibility: Manage corporate social responsibility, sustainability, and ethical sourcing frameworks in line with strategy and targets to reduce emissions, consume responsibly, and promote responsible supply chains. Take every business forward by setting minimum expectations, reduce risks, and produce baseline documentation and reporting for customers.

Compliance reporting: Conduct internal audits, and support resolution of findings through clear actions. Manage compliance reporting processes globally. Produce meaningful and accurate reports/dashboards, escalating areas of concern to appropriate leadership levels.

Data reporting & business insights: Manage and mitigate business, supplier, or category risk. Consolidate performance reporting compared to budgets, best-in-class, or industry benchmarks. Ensure data accuracy to produce meaningful analytics and trends. Transform insights into actionable recommendations and plans.

Financial insights: Monitor and produce reporting on external pressures and cost drivers impacting food and non-food spend categories across the P&L.

System design & implementation: Manage the design, development, testing, implementation, and rollout of solutions across the network including source to pay, spend analytics, and commodity insights. Ensure systems are championed locally, continue to meet business requirements, are effectively utilised, and remain relevant in an ever-changing landscape.

System management: Provide oversight through adoption health checks. Ensure systems are efficiently and effectively utilised and produce reporting packages. Control testing, sign-off and change management of enhancements, patches and new releases. Manage business and contractual relationships with providers and ensure continuous improvement and enhancements are prioritised as part of the product roadmap.

Industry best practice & innovation: Act as an industry SME and keep abreast of best practice, developments, and innovation. Enhance, automate, and improve business performance or transformation by supporting business cases for new processes, systems or technologies and ensure solutions deliver the expected business results.

Qualifications & Experience

To be considered for the role, you must meet the below requirements:

Bachelor's Degree and 5 years experience in a Supply Chain, Supplier Management, Strategic Sourcing Technology OR Management Consultancy role preferably in the F&B industry, FMCG, airline catering, airline or other Blue Chip organisation.

Professional accreditation such as MCIPS (or equivalent) and PMP (or equivalent) certifications

Demonstrated experience successfully supporting business integration, process or technology transformations at a regional or global level

Strong organisation and negotiation skills

You'll have an edge if you have:

Experience at middle management level

Experience in an international / multinational organisation.

Experience managing cross-functional teams at a multinational level.

Working knowledge of a variety of project management methodologies and practices

Strong financial acumen

Creative and able to think outside the box for problem solving

Exceptional research and analytical skills

Strong interpersonal skills and confidence in dealing with senior stakeholders

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