

## Support Executive Hospitality - Interlink HR Consultancy

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Company: Talent Pal

Location: Dubai

Category: other-general

**Job Summary**We are responsible for providing quality service and support to customers regarding the operations and technical aspects of the hospitality software. The Technical Support Analyst will provide accurate and efficient communication and management of issues generated from customers and may utilize the help desk ticket system by inputting updating and closing tickets. Creating enduser and internal documentation will help other employees in solving problems and navigating the software. Attending trade shows or reading trade show magazines will keep employees in this position up to date on current information about computers systems and software. **Requirements**23 years of experience with the hospitality solution provider companies. Ability to support nontechnical persons with technical issues and ability to explain computing concepts to users in a clear and easily understood manner. Previous experience in a customer service environment preferably with problem resolution and technical background. Knowledge or experience with database structures nomenclature and definitions (such as used with MS SQL) Candidates with the domain knowledge from Hospitality Amusement and Leisure Industry would be given preference **Insurance** Air Ticket (once in two years) paid leave of one month on completion of 11 months of work. **Company:** Interlink HR Consultancy **Employment Type:** Full Time **Experience:** 2 Years **Job Type:** Hospitality Hotel This job has been sourced from an external job board. More jobs on #J-18808-Ljbffr

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