

United Arab Emirates Jobs Expertini®

Support Officer - Business Support

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Company: Raqmiyat Dubai

Location: Dubai

Category: other-general

Bachelor's degree in computer engineering, computer science or related field. Basic Certificate in IT Management (V3) SCCM/Citrix (optional) MCSE or CCNA certifications preferred (3-5) years of experience in a related field. Knowledge of Windows Exchange Server, Active Directory Knowledge in Microsoft Exchange Server 2010 user administration Knowledge in Windows 7/8/10 and MAC operating systems Knowledge in mobile device management and troubleshooting experience beneficial Knowledge of security solutions: anti-virus software, anti-spam software, anti-malware software Networking knowledge: TCP/IP, wireless networking (802.11), Domain Name System, and Dynamic Host Configuration Protocol Accurate analytical and organizational skills with proven ability to multi-task Strong interpersonal communication skills and excellent written and verbal documentation skills. Knowledge in Citrix/VPN/SCCM tools Good understanding of MS Windows 7 and other Microsoft client operating systems Knowledge and concept of networking basics. Ability to manage user expectations and maintain user satisfaction. Excellent team worker. Professional (reading, writing, speaking) in English and Arabic communication.

#J-18808-Ljbffr

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