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System Engineer - Implementation and Support (UC&CC-IP Telephony)

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Company: Visiontech Systems International LLC

Location: Dubai

Category: healthcare-practitioners-and-technical

Company Description

Visiontech International LLC is an Information Technology Company based in Dubai, United Arab Emirates. The company is committed in providing, reliable IT products and solutions to clients in and around UAE. Backed by IT professionals with over 20 years of combined experience in the Middle East IT industry, Visiontech is dedicated to being a dependable IT partner with a vision. We have 1000+ customers from Retail, Hospitality, Industrial, BFSI, Government and Corporate sectors across Middle East.

We are a team of innovative people that churns out impressive business IT solutions for clients across the globe. Our result-oriented team of professionals brainstorm ground-breaking and visionary industry ideas to take your business to the next level.

Role Description

This is a full-time on-site role for a System Engineer - Implementation and Support (UC&CC-IP Telephony). The System Engineer will be responsible for day-to-day tasks associated with system engineering, troubleshooting, system administration, technical support, and systems design.

Qualifications

Systems Engineering and Systems Design skills.

Experience in troubleshooting, system administration, and technical support.

Strong analytical and problem-solving skills.

Excellent written and spoken communication skills.

Diploma or Bachelor's degree in Computer Science, Information Technology, or related field.

Relevant certifications in systems engineering and design.

Ability to work independently and in a team environment.

Experience with UC&CC-IP Telephony systems is a plus.

Experience in Avaya IP Office.

Experience in Avaya Aura.

Experience in Mitel MiVO 400.

Experience in Mitel MiVB

Knowledge in MX-ONE.

Knowledge in Ms Teams.

Knowledge in basic networking.

Apply if your profile matches the requirements mentioned above.

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