Team Leader - Guest Services

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Company: Rixos Premium Saadiyat Island

Location: abu dhabi

Category: other-general

responsibilities such as:• Extend personal service and attention to all guests, with particular emphasis on Club Rotana and VIP Guests• Prepare and coordinate the distribution of guest amenities, welcome letters and fruit setups for VIPs and long-stay guests• Maintain an up to date knowledge of the hotel and local services, supply information and respond to guest queries and promote inter-hotel sales and in-house facilities• Maintain and update guest history profiles through the Opera guest profile system• Review and prepare next day's arrival reports for VIPs and those accorded special status, ensuring that these are highlighted to the management and necessary related functions are activated Disclaimer: Drjobs.ae is only a platform that connects job seekers and employers. Applicants are advised to conduct their own independent research into the credentials of the prospective employer.We always make certain that our clients do not endorse any request for money payments, thus we advise against sharing any personal or bank-related information with any third party. If you suspect fraud or malpractice, please contact us via contact us page. Dr.Job is an online platform that connects employers with skilled job seekers, facilitating the search for job opportunities and top talent. Established in 2015. Dr.Job has emerged as the Gulf region's premier job portal, attracting thousands of job seekers every day from different countries like UAE, Saudi Arabia, Bahrain, Kuwait, Oman, and Qatar.Drjobs asks for your consent to use your personal data to: perm_identity perm_identityPersonalised advertising and content, advertising and content measurement, audience research and services development devices devices Store and/or access information on a device Some vendors may process your personal data on the basis of legitimate interest, which you can object to by managing your options

below. Look for a link at the bottom of this page or in our privacy policy where you can withdraw consent.Data preferencesYou can choose how your personal data is used. Vendors want your permission to do the following:Store and/or access information on a deviceAdvertising presented to you on this service can be based on limited data, such as the website or app you are using, your non-precise location, your device type or which content you are (or have been) interacting with (for example, to limit the number of times an ad is presented to you).Create profiles for personalised advertisingInformation about your activity on this service (such as forms you submit, content you look at) can be stored and combined with other information about you (for example, information from your previous activity on this service and other websites or apps) or similar users. This is then used to build or improve a profile about you (that might include possible interests and personal aspects). Your profile can be used (also later) to present advertising that appears more relevant based on your possible interests by this and other entities.Use profiles to select personalised advertisingAdvertising presented to you on this service can be based on your advertising profiles, which can reflect your activity on this service or other websites or apps (like the forms you submit, content you look at), possible interests and personal aspects.Information about your activity on this service (for instance, forms you submit, non-advertising content you look at) can be stored and combined with other information about you (such as your previous activity on this service or other websites or apps) or similar users. This is then used to build or improve a profile about you (which might for example include possible interests and personal aspects). Your profile can be used (also later) to present content that appears more relevant based on your possible interests, such as by adapting the order in which content is shown to you, so that it is even easier for you to find content that matches your interests.Use profiles to select personalised contentContent presented to you on this service can be based on your content personalisation profiles, which can reflect your activity on this or other services (for instance, the forms you submit, content you look at), possible interests and personal aspects. This can for example be used to adapt the order in which content is shown to you, so that it is even easier for you to find (non-advertising) content that matches your interests.Information regarding which advertising is presented to you and how you interact with it can be used to determine how well an advert has worked for you or other users and whether the goals of the advertising were reached. For instance, whether you saw an ad, whether you clicked on it, whether it led you to buy a product or visit a website, etc. This is very helpful to understand the relevance of advertising campaigns.Measure content

performanceInformation regarding which content is presented to you and how you interact with it can be used to determine whether the (non-advertising) content e.g. reached its intended audience and matched your interests. For instance, whether you read an article, watch a video, listen to a podcast or look at a product description, how long you spent on this service and the web pages you visit etc. This is very helpful to understand the relevance of (non-advertising) content that is shown to you.Understand audiences through statistics or combinations of data from different sourcesReports can be generated based on the combination of data sets (like user profiles, statistics, market research, analytics data) regarding your interactions and those of other users with advertising or (non-advertising) content to identify common characteristics (for instance, to determine which target audiences are more receptive to an ad campaign or to certain contents).Develop and improve servicesInformation about your activity on this service, such as your interaction with ads or content, can be very helpful to improve products and services and to build new products and services based on user interactions, the type of audience, etc. This specific purpose does not include the development or improvement of user profiles and identifiers.Use limited data to select contentContent presented to you on this service can be based on limited data, such as the website or app you are using, your non-precise location, your device type, or which content you are (or have been) interacting with (for example, to limit the number of times a video or an article is presented to you).Ensure security, prevent and detect fraud, and fix errorsYour data can be used to monitor for and prevent unusual and possibly fraudulent activity (for example, regarding advertising, ad clicks by bots), and ensure systems and processes work properly and securely. It can also be used to correct any problems you, the publisher or the advertiser may encounter in the delivery of content and ads and in your interaction with them.Deliver and present advertising and contentCertain information (like an IP address or device capabilities) is used to ensure the technical compatibility of the content or advertising, and to facilitate the transmission of the content or ad to your device.Match and combine data from other data sourcesInformation about your activity on this service may be matched and combined with other information relating to you and originating from various sources (for instance your activity on a separate online service, your use of a loyalty card in-store, or your answers to a survey), in support of the purposes explained in this notice.In support of the purposes explained in this notice, your device might be considered as likely linked to other devices that belong to you or your household (for instance because you are logged in to the same service on both your phone and your computer, or because you may

use the same Internet connection on both devices).Identify devices based on information transmitted automaticallyWith your acceptance, your precise location (within a radius of less than 500 metres) may be used in support of the purposes explained in this notice.Vendors can use your data to provide services. Declining a vendor can stop them from using the data you shared.Exponential Interactive, Inc d/b/a VDX.tvData collected and processed: Probabilistic identifiers, Device identifiers, Users' profiles, IP addresses, Privacy choices, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Authentication-derived identifiers, Precise location data, Device identifiers, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, IP addresses, Browsing and interaction dataData collected and processed: Precise location data, Device identifiers, IP addresses, Privacy choices, Device characteristics, Non-precise location dataData collected and processed: Probabilistic identifiers, Authentication-derived identifiers, Device identifiers, Users' profiles, IP addresses, Privacy choices, Device characteristics, User-provided data, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Precise location data, Device identifiers, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: Users' profiles, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Authentication-derived identifiers, Device identifiers, Users' profiles, IP addresses, Device characteristics, Non-precise location dataData collected and processed: Device identifiers, Users' profiles, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Authentication-derived identifiers, Precise location data, Device identifiers, Users' profiles, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: IP addresses, Privacy choices, Device characteristics, Browsing and interaction dataData collected and processed: Probabilistic identifiers, Device identifiers, Users' profiles, IP addresses, Privacy choices, Device characteristics, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Authentication-derived identifiers, Device identifiers, Users' profiles, IP addresses, Privacy choices, Device characteristics, User-provided data, Browsing and interaction data, Non-precise location dataData collected and processed: Probabilistic identifiers, Precise

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