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Technical Advisor TA - Liebherr Middle East FZE

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Company: Talent Pal

Location: dubai

Category: other-general

Handling of enquiries. Technical support of customers, engineers, the service stations and of the sales department Forwarding of service information Assuring that safety relevant service information's are installed/followed. Quoting of upgrades, services and not standard solutions (like new parts without Id. No., lifting aids, etc.) including follow up and evaluation of not received orders. Pro-active approach of services/customers support, offering of crane upgrades Technical support of warranty and good will cases. Arranging of service attendances in co-ordination with Customer Services Coordinator Project controlling and co-ordination Issuing and checking of stage invoices Planning of engineer pool in co-ordination with Customer Services Coordinator Preparation of project specific documentation such as method statements, risk analyses etc. Monitoring of debtors accounts and active collection of outstanding invoices together with accounts department. Journal duty at weekends and bank holydays Checking and follow up of work reports Checking and signing of hour reports Filing of project or work specific correspondence like certificates, data, protocols, paperwork, measuring protocols, MDE Data, MOM's, emails, etc. Support of commissioning jobs in the area of the service station Working according to rules with internal software

#J-18808-Ljbffr

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