

Technical Advisor – Toyota Jobs in Abu Dhabi | Al Futtaim Careers

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Company: Al Futtaim

Location: abu dhabi

Category: other-general

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Description:As the Technical Advisor in Mussafah Abu Dhabi, you will assist the Service Advisors while receiving Advanced General Repair (AGR) vehicles by interacting with customers, confirming the symptoms by interviewing, observing and road testing along with the customers. You will guide the Technicians in repair works to resolve the AGR concerns to fix the concerns at the first time itself to meet the customer expectation for providing the Best in Town Experience and sustain the brand name in market.

Job Responsibilities:Maximize individual sold hours to meet the revenue performance objectives through target setting

Achieve individual utilization, efficiency and overall productivity set on monthly basis.

Ensure adherence to warranty process, rules and regulations as stipulated by the Principal to qualify vehicles under Branch Self Approval (BSA) as per the criteria.

Submit Electronic Warranty Approval Request Form (EWARF) submission on timely

basis**Job Requirements:**Experienced and certified Diagnostics Master Technician (DMT)

At least 5 years' recent experience in the automotive dealership as a Workshop Supervisor, Controller or Foreman

Degree in Mechanical Engineering or Automotive Diploma

Ability to write technical reports#J-18808-Ljbffr

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