

## Technical Support Engineer

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Company: Microsoft Dubai

Location: dubai

Category: other-general

The job posting is outdated and position may be filled

Responding to technical support tickets. Contacting clients to find out the nature of the technical or IT issue. Linking to clients' computers via remote access. Traveling to clients' office or server location. Installing new hardware, software, and networking systems. Diagnosing and troubleshooting hardware, networking, and software issues. Proposing simple and effective solutions.

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