

Technical Support Engineer Jobs In Abu Dhabi | Xi'an NovaStar Tech Co., Ltd.

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Company: Xi'an NovaStar Tech Co., Ltd.

Location: Abu Dhabi

Category: other-general

Technical Support Engineer Jobs In Abu Dhabi | Xi'an NovaStar Tech Co., Ltd.

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1. Technical support work related to the NovaStar products: feedback and handling of on-site technical problems, technical consultation, service data sorting/statistical analysis, customer return visits;

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Responsibilities

2. Responsible for the promotion of the NovaStar new products and new technologies, and collect market demand and product optimization suggestions;

3. On-site problem investigation and processing, defect identification and feedback;

4. Responsible for the docking of customer customized projects and follow up the progress of the R&D team, assist customers in joint debugging of customer products; assist sales to maintain customer relationships, and provide pre-sales program support;

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Requirement

1. College diploma or equivalent, major in Computer Science, Engineering or other related fields.

2. Having more than 2 years working experience as a technical engineer in the LED display market;

3. Knowing the operation of the NovaStar software and hardware, and NovaNCE certification is preferred;
4. Experience in using video processors is preferred;
5. Having strong logical thinking and communications skills.

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