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With a strong foundation in technical support and a flair for understanding the evolving telecommunications landscape, are you ready to take on more advanced challenges?

Skyvera stands at the intersection of telco advancement and AI innovation. If you're passionate about pushing the boundaries of what you know and are keen on bridging your telco experience with the innovative world of AI, Skyvera might just be the place for you.

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Responsibilities

Take ownership of support incidents and use all available resources and knowledge to resolve them

Consistently improve the quality of your work by internalizing the feedback and coaching you receive

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Requirements

At least 2 years of experience as a technical support rep or engineer working in the telecommunications industry

Proficiency in Linux and either Java or Python

Experience receiving, processing, delivering, and invoicing customer orders

Familiarity with generative AI tools (e.g. ChatGPT, Bard, Bing, Claude)

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