

United Arab Emirates Jobs Expertini®

Ticketing Team Leader Jobs in Dubai | Atlantis The Palm

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Company: Atlantis The Palm

Location: dubai

Category: other-general

1- Ticketing Team Leader

Job: Full Time

Location: Dubai, UAE

Description:

Team Leaders within Admissions may be responsible for one or more areas within the department. Areas include but may not be limited to Arrival (Ticketing), Aquaband Inventory & Sanitization, Resort Kiosk Booking Points (ATP & ATR), Lost Chambers (Front of House), Aquaventure Guest Service Huts, or Dolphin Bay/Sea Lion Point (Front of House).

Job Responsibilities:

Team Leaders will provide support to assigned subordinates ensuring adherence to the Atlantis Guest Service Philosophy, Cash Handling Policies, knowledge of Marine & Waterpark products and services, and assist other areas in Admissions or Aquaventure as required.

Admissions Team Leaders will aid Assistant Managers and Managers with maintaining colleague engagement & motivation, ensure adherence to Resort Policies & Procedures, and achievement of Key Performance Indicators, as well as Revenue Goals.

Job Requirements:

To be successful in this role, you need to have a previous experience leading a team and

carrying out training in cash handling, transactions, payments along with upselling and reporting.

Additionally, proficiency in the use of Microsoft Office, Opera, Galaxy and other admissions point of sale system (such as Omnico or other).

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