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Unified Engineer Jobs in Dubai UAE 2023 | Majid Al Futtaim

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Company: Majid Al Futtaim

Location: Dubai

Category: sales-and-related

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Description:

Job: To operate within the context of Unified Communication solutions. Must be trained and certified on PABX/UC, CC solutions of any of the following products Alcatel Lucent, Cisco, Avaya, Mitel. The engineer will be part of the support team to Analyse, Design, Build, test and deploy the unified communication solutions.

Responsibilities:

Coordinate with presales and sales team to design ICT solution as per requirement of customer.

Implement the solution as specified.

After sales support maintenance as per SLA signed with customers.

Plan, configure and oversee the implementation of Unified communication solutions in coordination with customers, principals, service providers, and business partners to ensure implementation meets design parameters.

Providing post-sales support to customers.

Advanced Diagnostics (Tier 3 Technical Support) for Unified Communication Solutions

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