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Unit Head - Department of Culture and Tourism - Abu Dhabi (Powered By Qureos)

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Company: Qureos Inc

Location: United Arab Emirates

Category: healthcare-practitioners-and-technical

Job Title : Unit Head

Department : Technology

Section : Business Partnership

Role Purpose:

Lead on developing innovative solutions that meet the DCT's business and technical needs. Work closely with cross-functional teams to understand project requirements, develop strategic solutions, and oversee the successful implementation of these solution. Ensure translating the business needs to functional and non-functional specifications, and subsequently design holistic and scalable technical solutions that are aligned with DCT Technology standards.

Key Responsibilities:

Business Applications:

Lead on capturing, analyzing , and documenting business requirements and insights on business technology needs, translate it into functional and non-functional specifications, and subsequently design holistic and scalable technical solutions that are aligned with DCT Tech standards.

Oversee the conduction of feasibility studies and impact assessments of technology solutions.

Manage on reviewing proposed system designs in-line with the desired strategies of the technology department.

Ensure designing holistic and scalable solutions based on the captured requirements, in alignment with DCT technology standards.

Direct the team to closely collaborate with the business partners and technical teams to select appropriate technologies.

Develop and present strategic solutions that align with business goals and technical standards.

Drive unification, agility, scalability, and adoption of technology solutions.

Select appropriate technologies and platforms in collaboration with technical teams, ensuring that the proposed systems meet both the technology department and the business departments strategic intents.

Oversee the design and architecture of complex solutions in-line with the defined strategies.

Stay updated on industry trends and emerging technologies.

Create and maintain documentation related to solution design, architecture, and implementation.

Shared Activity:

Ensure effective cascading of the functional strategy into section business plans to ensure vertical alignment and horizontal integration with other interfacing sectional strategies.

Lead the identification of opportunities for continuous improvement and sustainability of systems, processes and practices considering global standards, productivity improvement and cost reduction.

Carry out any other duties and responsibilities related to the role at the request of the direct manager.

Manage and ensure effective implementation of functional policies, procedures and controls covering all areas of assigned section activity so that all relevant procedural/legislative requirements are fulfilled while delivering a quality, cost-effective service.

Follow all relevant departmental policies, processes, standard operating procedures, and instructions so that work is carried out in a controlled and consistent manner.

Demonstrate compliance to organization's values and ethics at all times to support the establishment of a value drive culture within the organization.

Contribute to the identification of opportunities for continuous improvement and sustainability of systems, processes and practices considering global standards, productivity improvement and cost reduction.

Qualifications:

Bachelor's (Master's degree preferred) in Science, Information Technology or any other degree within relevant industry.

Relevant certifications (Certified Solutions Architect or similar)

Experience:

Significant extensive experience of at least 4-6 years in solution architecture and design preferably in a similar field tourism, museums / cultural institutions, marketing.

At least 2 years of experience in a managerial role.

In-depth technical knowledge of business applications architectures, frameworks, and platforms, such as CRM.

Proven experience in managing full software development project and delivery, including analysis, design, development, and implementation and/or a proven ability to lead development and optimization of concurrent products of varying size and complexity.

Skills:

Full professional English proficiency both in speaking and writing.

Skilled in MS Office (PowerPoint, Word and Excel).

Strong knowledge of the documentation essential for all digital projects such as scope of work and project brief.

Strong knowledge and strategic understanding of technical and digital markets, and current user trends.

Strong problem-solving and analytical skills and the ability to identify and resolve complex technical challenges.

Strong communication and interpersonal skills to collaborate effectively with stakeholders/vendors and crossfunctional team members.

Self-motivated with a proven ability to complete work in a timely manner.

Ability to quickly integrate with existing business software tools and knowledge of other relevant industry software.

Excellent written and verbal communication skill - including appropriate stakeholder alignment.

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