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Urgent IT Engineer Jobs in Dubai | Careem Careers UAE

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Company: Careem

Location: , Dubai, United Arab Emirates

Category: sales-and-related

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Responsibilities:

Working on the IT service requests and incidents to help drive down the support queue (remote support).

Providing support via the central IT Support Slack channel and ensuring that incidents are logged on behalf of the end users.

Ensure that priority – critical issues are communicated to the IT leadership team and key stakeholders for visibility and awareness.

Perform daily checks on IT infrastructure and systems to ensure that uptime for network performance, WiFi, Zoom rooms, Business applications, Datacenter etc.

Requirements:

IT certifications such as MCSE, CCNA, ITIL

At least 2-3 years work experience

Ability to support on Saturday (shift rotation)

Basic knowledge and experience in automation with scripting or programming languages such as Bash, Python, or Javascript a plus

#J-18808-Ljbffr

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