

United Arab Emirates Jobs Expertini®

Waiter/ess

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Company: Hilton

Location: Fujairah

Category: healthcare-practitioners-and-technical

A Waiter/ess is responsible for serving guests in a friendly, timely, and efficient manner to deliver an excellent Guest and Member experience while having extensive knowledge of menu offerings.

What will I be doing

As a Waiter/ess you are responsible for serving guests in a friendly, timely, and efficient manner to deliver an excellent Guest and Member experience. A Waiter/ess will also be required to have extensive knowledge of menu offerings. Specifically, you will be responsible for performing the following tasks to the highest standards:

Manage guest queries in a friendly, timely, and efficient manner

Serve Alcoholic/non-Alcoholic beverages in conjunction with licensing/liquor regulations for residents and non-residents

Ensure knowledge of menu and all products

Ensure mis-en-place is well stocked at all floor stations

Follow correct reporting procedures if faced with issues

Ensure Food and Beverage orders are of a consistently good standard and delivered in a

timely manner

Practice Hilton Grooming standards including uniform dress code, cleanliness and personal hygiene

Comply with hotel security, fire regulations and all health and safety legislation

What are we looking for

A Waiter/ess serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

Positive attitude

Good communication skills

Committed to delivering high levels of customer service

Excellent grooming standards

Flexibility to respond to a range of different work situations

Ability to work on your own or in teams

It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Experience in Food and Beverage department and/or industry

Previous experience of cash handling

Knowledge of Food Hygiene Regulations

What will it be like to work for Hilton

Hilton is the leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For nearly a century, Hilton has offered business and leisure travelers the finest in accommodations, service, amenities and value. Hilton is dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Our vision 'to fill the earth with the light and warmth of hospitality' unites us as a team to create remarkable hospitality experiences around the world every day. And, our amazing Team Members are at the heart of it all!

Work Locations

DoubleTree by Hilton Fujairah City

Schedule

Full-time

Brand

Doubletree by Hilton

Potential Benefits

Housing, Transport, Additional benefits as per company policy

Job

Bars and Restaurants

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